

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: Mitch Trachtenberg

AAA Contact Phone: (707)442-3763 x211

AAA Contact Email: mtrachtenberg@a1aa.org

Provider Name: Legal Services of Northern California

County(ies): Del Norte, Humboldt

Provider Contact Name: Cynthia Gehman

Provider Contact Phone: (707) 407-4134

Provider Contact Email: cgehman@lsnc.net

Total Unduplicated Client Count for Quarter: 91

Total Cases Closed in Quarter: 87

Total Units of Service for Quarter (Unit=1 Hour): 470

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 14

65-74: 38

75-84: 29

85+: 10

Client Declined to Provide Information: 0

Total: 91

CLIENT GENDER

Male: 37

Female: 54

Client Declined to Provide Information: 0

Total: 91

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 42

Homebound: 0

Lives Alone: 42

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 1

Rural: 51

Greatest Economic Need (Minority): 1

Greatest Economic Need (Non-Minority): 14

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 2

Caucasian: 78

African American: 0

Native American/Native Alaskan: 4

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 7

Total: 91

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Fiscal Year: 2014-2015

Quarter: 3

PSA: 1

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CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

6

6

0

0

A2. Contracts/Warranties:

3

2

0

0

A3. Other Consumer/Finance:

1

3

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

B2. Other Employment:

1

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

7

7

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

14

5

4

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

0

0

1

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

1

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Provider Contact Name: Cynthia Gehman

Provider Contact Phone: (707) 407-4134

Provider Contact Email: cgehman@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	45	37	0	0
H2. Advance Health Care Directives (AHCD):	17	16	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 97

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
79	4	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 459

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/06/15	HSRC	Elder Law Clinic	Seniors	7	3.5
1/13/15	LSNC	Family Clinic	Seniors	3	1.5
1/20/15	LSNC	Civil Clinic	Seniors	1	0.5
02/03/15	HSRC	Elder Law Clinic	Seniors	2	1
2/17/2015	LSNC	Civil Clinic	Seniors	1	0.5
3/3/15	HSRC	Elder Law Clinic	Seniors	4	2
3/10/2015	LSNC	Family Clinic	Seniors	1	0.5
3/17/15	LSNC	Civil Clinic	Seniors	2	1
3/24/15	LSNC	Bankruptcy Clinic	Seniors	1	0.5

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Fiscal Year: 2014-2015

Quarter: 3

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: **Mitch Trachtenberg**

AAA Contact Phone: **(707)442-3763 x211**

AAA Contact Email: **mtrachtenberg@a1aa.org**

Provider Name: Legal Services of Northern California

County(ies): Del Norte, Humboldt

Provider Contact Name: **Cynthia Gehman**

Provider Contact Phone: **(707) 407-4134**

Provider Contact Email: **cgehman@lsnc.net**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

11

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Tabitha Ledford

AAA Contact Phone: (530) 842-1687

AAA Contact Email: tabitha@psa2.org

Provider Name: Legal Services of Northern Calif

County(ies): Shasta, Siskiyou, Modoc, Trinity, Las

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: 530-241-3565

Provider Contact Email: ccobbaert@lsnc.net

Total Unduplicated Client Count for Quarter: 62

Total Cases Closed in Quarter: 66

Total Units of Service for Quarter (Unit=1 Hour): 516

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	28
65-74:	24
75-84:	7
85+:	3
Client Declined to Provide Information:	0
Total:	62

CLIENT GENDER

Male:	24
Female:	38
Client Declined to Provide Information:	0
Total:	62

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	48
Homebound:	1
Lives Alone:	29
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	0
Rural:	58
Greatest Economic Need (Minority):	6
Greatest Economic Need (Non-Minority):	41
Greatest Economic Need (Minority Status Unknown):	2

CLIENT ETHNICITY

Hispanic/Latino:	2
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CLIENT RACE

Two or More Races:	0
Caucasian:	49
African American:	1
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	4
Total:	62

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AAA Contact Name: Tabitha Ledford

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Provider Name: Legal Services of Northern Calif

County(ies): Shasta, Siskiyou, Modoc, Trinity, Las

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CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	3	3	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	55	47	2	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	2	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

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Provider Name: Legal Services of Northern Calif

County(ies): Shasta, Siskiyou, Modoc, Trinity, Las

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: 530-241-3565

Provider Contact Email: ccobbaert@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	3	2	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 76

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
58	7	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 516

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/6/2015	ISLNC	Discussed LSMC Services	CA Retired Public Employee Assoc	16	1.4
2/26/2015	ISLNC Office	LSNC Services	ISLNC Emploeyss	4	1.2
1/28/2015	Senior Vision Expo	Presented to attendees of fair	seniors	20	4.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehem

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: 530-345-9491

Provider Contact Email: jhaffner@LSNC.net

Total Unduplicated Client Count for Quarter: 157

Total Cases Closed in Quarter: 146

Total Units of Service for Quarter (Unit=1 Hour): 560

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	52
65-74:	61
75-84:	33
85+:	11
Client Declined to Provide Information:	0
Total:	157

CLIENT GENDER

Male:	62
Female:	95
Client Declined to Provide Information:	0
Total:	157

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	106
Homebound:	0
Lives Alone:	109
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	89
Greatest Economic Need (Minority):	18
Greatest Economic Need (Non-Minority):	89
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	11
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CLIENT RACE

Two or More Races:	134
Caucasian:	0
African American:	3
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	11
Client Declined to Provide Information:	0
Total:	157

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Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehem

Provider Contact Name: Jennifer Haffner or Barbara Segal

Provider Contact Phone: 530-345-9491

Provider Contact Email: jhaffner@LSNC.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	17	15	5	1
A2. Contracts/Warranties:	7	5	2	0
A3. Other Consumer/Finance:	11	6	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	10	0	9	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	8	8	1	0
D2. Medicare:	0	0	0	1
D3. Other Health/Community Based Care:	3	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	42	30	8	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	10	2	1
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	4	3	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	0	0

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Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 3

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AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehem

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: 530-345-9491

Provider Contact Email: jhaffner@LSNC.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	7	5	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	25	20	2	0
H2. Advance Health Care Directives (AHCD):	2	1	2	0
H3. Financial Powers of Attorney:	3	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 157

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
108	34	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 506

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/8/15	Butte	Guardianship Clinic	seniors	2	2
1/8/15	Butte	MDT meeting	providers	20	2
1/12/15	Plumas	MDT meeting	providers	4	3
1/20/15	Butte	Greater Chico Homeless Task Force meeting	providers	30	2
1/21/15	Tehama	MDT meeting	providers	10	3.5
1/28/15	Tehama	Tehama Co. Adult Services Coordinating Council	providers	5	3.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 16

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehem

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: 530-345-9491

Provider Contact Email: jhaffner@LSNC.net

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
3/18/2015	Tehema Co	MDT Meeting	providers	15	3
2/5/15	Butte	MDT meeting	providers	20	2.5
2/9/15	Butte	Chico VA Clinic Open House		3	2
2/12/15	Butte	Guardianship Clinic	seniors	2	2
2/17/15	Tehama	MDT meeting	providers	8	3.5
2/24/15	Butte	Presentation on Housing Rights	ALL	9	1.5
3/3/15	Butte	Fair Housing Workshop	ALL	7	2.5
3/5/15	Butte	MDT meeting	providers	20	2
3/7/15	Butte	Immigration Clinic	ALL	50	8
3/9/15	Plumas	MDT meeting	providers	5	3.5
3/11/15	Butte	VA Clinic meeting	veterans and providers	20	1.5
3/12/15	Butte	Guardianship Clinic	seniors	2	2
3/17/15	Butte	Association of governments meeting re Public Transportation	ALL	7	6.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 13

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 41

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sacramento

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: (530) 217-4026

Provider Contact Email: hwhitaker@lsnc.net

Total Unduplicated Client Count for Quarter: 144

Total Cases Closed in Quarter: 162

Total Units of Service for Quarter (Unit=1 Hour): 832

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	29
65-74:	64
75-84:	38
85+:	13
Client Declined to Provide Information:	0
Total:	144

CLIENT GENDER

Male:	54
Female:	90
Client Declined to Provide Information:	0
Total:	144

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	68
Homebound:	13
Lives Alone:	83
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	9
Limited English:	0
Rural:	104
Greatest Economic Need (Minority):	23
Greatest Economic Need (Non-Minority):	24
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	5
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CLIENT RACE

Two or More Races:	2
Caucasian:	129
African American:	2
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	4
Total:	144

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sacramento

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: (530) 217-4026

Provider Contact Email: hwhitaker@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

10

10

0

0

A2. Contracts/Warranties:

9

10

0

0

A3. Other Consumer/Finance:

12

12

0

0

EMPLOYMENT

B1. Discrimination:

1

2

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

4

5

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

7

6

0

0

D2. Medicare:

11

8

0

1

D3. Other Health/Community Based Care:

1

2

0

1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

30

27

0

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

12

14

0

0

E3. Other Housing:

9

10

0

0

INCOME MAINTENANCE

F1. Social Security:

3

2

0

0

F2. Supplemental Security Income (SSI):

3

2

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

3

3

0

0

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PSA: 4

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AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sacramento

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: (530) 217-4026

Provider Contact Email: hwhitaker@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	2	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	37	39	0	0
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	3	0	0

TOTAL CASES OPENED IN QUARTER: 158

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
158	0	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 805

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/22/2015	Seniors First, Auburn, CA	Introduce new MLRO staff assigned to A4AA grant; Discuss programs and contact numbers	Senior Service Providers and Seniors	25	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 1

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/08/2015	Placer Justice Center	Multi-Disciplinary Team Coordination of Services	Advocates for Victims of Civil Criminal Elder Abuse	15	2.5
01/14/2015	Auburn	*PRESENTATION* on APS and LSNC Services	APS and MLRO Service Providers	10	3.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sacramento

Provider Contact Name: W.H. Whitaker

Provider Contact Phone: (530) 217-4026

Provider Contact Email: hwhitaker@lsnc.net

02/01/2015	Auburn	Planning and Prep for Sierra County Presentations	Rural Seniors	5	2
02/01/2015	Auburn	Planning and Prep for Placer County Presentations	Senior and Low-Income Housing Staff	60	2
03/10/2015	Grass Valley Salvation Army	Senior Housing Programs	Salvation Army Staff	1	1
03/10/2015	Auburn	*PRESENTATION* School Discipline Rights	Senior Grandparents Caretakers	8	1
03/12/2015	Grass Valley	*PRESENTATION* to Nevada County APS, IHSS & Public Guardian Staff on LSNC services and collaboration with agencies	APS, IHSS and Public Guardian Staff	15	6
03/12/2015	Grass Valley	Nevada County Media Release (# of participants cannot be estimated)	Nevada County Residents	0	2
03/17/2015	Nevada County	Nevada County Cal Works (# of participants cannot be estimated)	Nevada County Cal Works Recipients	0	1
03/17/2015	Roseville	*PRESENTATION* School Discipline Rights	Senior Grandparent Caretakers	15	2
03/20/2015	Grass Valley	Preparation & planning for future presentation to NARFF Members on LSNC services	NARFF Members	15	1
03/20/2015	Auburn	Discussions with Placer APS regarding Elder Financial Abuse	APS	2	1
03/24/2015	Auburn	Review Sierra County Media	Rural Seniors in Sierra County	10	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 26

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: (530) 662-1065

Provider Contact Email: ameyer@lsnc.net

Total Unduplicated Client Count for Quarter: 86

Total Cases Closed in Quarter: 108

Total Units of Service for Quarter (Unit=1 Hour): 245

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	30
65-74:	28
75-84:	19
85+:	9
Client Declined to Provide Information:	0
Total:	86

CLIENT GENDER

Male:	33
Female:	53
Client Declined to Provide Information:	0
Total:	86

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	55
Homebound:	6
Lives Alone:	48
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	9
Rural:	12
Greatest Economic Need (Minority):	16
Greatest Economic Need (Non-Minority):	42
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	16
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CLIENT RACE

Two or More Races:	0
Caucasian:	56
African American:	1
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	24
Client Declined to Provide Information:	0
Total:	86

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: (530) 662-1065

Provider Contact Email: ameyer@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	16	5	9	1
A2. Contracts/Warranties:	7	0	3	0
A3. Other Consumer/Finance:	7	4	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	3	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	1	1	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	7	4	1	0
D2. Medicare:	1	0	1	0
D3. Other Health/Community Based Care:	4	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	48	25	13	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	1	1	0
E3. Other Housing:	1	0	1	0
INCOME MAINTENANCE				
F1. Social Security:	5	1	0	0
F2. Supplemental Security Income (SSI):	3	2	2	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	2	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: (530) 662-1065

Provider Contact Email: ameyer@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	5	3	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	12	4	6	0
H2. Advance Health Care Directives (AHCD):	7	4	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 137

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
61	42	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 231

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/08/2015	RISE-Esparto	Simple Wills	Seniors	20	3.5
02/04/2015	RISE-Winters	Naturalization	Seniors	6	5.5
03/04/2015	RISE-Esparto	Trusts and Estate Planning for Incapacity	Seniors	20	4.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: (916) 551-2144

Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 267

Total Cases Closed in Quarter: 252

Total Units of Service for Quarter (Unit=1 Hour): 939

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	66
65-74:	113
75-84:	57
85+:	31
Client Declined to Provide Information:	0
Total:	267

CLIENT GENDER

Male:	97
Female:	170
Client Declined to Provide Information:	0
Total:	267

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	157
Homebound:	3
Lives Alone:	138
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	18
Rural:	2
Greatest Economic Need (Minority):	61
Greatest Economic Need (Non-Minority):	135
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	26
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CLIENT RACE

Two or More Races:	0
Caucasian:	135
African American:	54
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	3
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	2
Vietnamese:	0
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	54
Client Declined to Provide Information:	9
Total:	267

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: (916) 551-2144

Provider Contact Email: rbaca@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	20	16	1	0
A2. Contracts/Warranties:	11	8	0	0
A3. Other Consumer/Finance:	16	10	4	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	0	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	7	6	0	0
C2. Conservatorship:	2	3	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	7	0	0	0
D2. Medicare:	3	0	0	0
D3. Other Health/Community Based Care:	7	3	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	77	61	6	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	18	17	0	0
E3. Other Housing:	20	13	1	0
INCOME MAINTENANCE				
F1. Social Security:	5	2	2	0
F2. Supplemental Security Income (SSI):	4	1	0	1
F3. Pensions/Retiree Benefits:	9	9	2	0
F4. Other Income Maintenance:	7	4	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: (916) 551-2144

Provider Contact Email: rbaca@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	15	17	2	1
G3. Other Individual Rights:	15	10	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	43	34	1	0
H2. Advance Health Care Directives (AHCD):	7	6	0	0
H3. Financial Powers of Attorney:	5	5	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 302

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
226	21	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 903

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/22/2015	Family Law Facilitator Office	Mailed 30 SLH fliers and 30 GP fliers	Seniors	60	0
02/23/2015	Family Relations Courthouse in Sacramento	SLH and Grandparent fliers distributed	Seniors & Grandparents	100	0
03/10/2015	Sac Veteran's Clinic	SLH fliers handed out	Senior Vets	20	0.3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
02/25/2015	Russian Information	Overview of SLH Services	Service Providers	150	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: (916) 551-2144

Provider Contact Email: rbaca@lsnc.net

	& Support Service in Sacramento				
03/05/2015	Senior Center of Elk Grove	Overview of SLH Services	Seniors	9	1.7
03/07/2015	Oak Park Center/Imani Clinic	Overview of LSNC/SLH Services	Seniors, Families & Service Providers	150	1
03/11/2015	Gender Health Center	Advance Health Care Directives & Power of Attorney	LGBT Staff	11	2.8
03/12/2015	Rio Linda Community Center	Overview of SLH Services	Seniors	15	2.4
03/16/2015	Edgewater Senior Housing	Medi-Cal Presentation	Seniors	10	1
03/17/2015	Mercy Housing-Creekview Manor	Housing Law: Tenant Rights	Seniors	25	5.5
03/18/2015	Rancho Cordova Elks Lodge	Overview of SLH Services	Seniors	60	3.5
03/19/2015	Pioneer Towers	Wills & Estates	Seniors	11	2.9
03/24/2015	Pioneer Towers	What do I do with my debt? Part 1	Seniors	3	1.6
03/25/2015	Sunburst Projects	Medicare & Medi-Cal	Social Workers	6	2
03/26/2015	Pioneer Towers	What do I do with my debt? Part 2	Seniors	5	1.6
03/26/2015	Eskaton Jefferson Manor	What do I do with my debt? Part 1	Seniors	8	4.4
03/27/2015	Pioneer Towers	What do I do with my debt? Part 3	Seniors	8	2.1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 14

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 36

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter, Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: (530) 742-8289

Provider Contact Email: susan@yslegal.comcastb

Total Unduplicated Client Count for Quarter: 61

Total Cases Closed in Quarter: 38

Total Units of Service for Quarter (Unit=1 Hour): 551

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	19
65-74:	20
75-84:	15
85+:	7
Client Declined to Provide Information:	0
Total:	61

CLIENT GENDER

Male:	17
Female:	44
Client Declined to Provide Information:	0
Total:	61

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	9
Homebound:	0
Lives Alone:	39
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	10
Rural:	23
Greatest Economic Need (Minority):	9
Greatest Economic Need (Non-Minority):	15
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	12
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CLIENT RACE

Two or More Races:	0
Caucasian:	58
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	61

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter, Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: (530) 742-8289

Provider Contact Email: susan@yslegal.comcastb

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

6

3

0

1

A2. Contracts/Warranties:

1

0

0

0

A3. Other Consumer/Finance:

5

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

7

2

2

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

24

5

7

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter, Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: (530) 742-8289

Provider Contact Email: susan@yslegal.comcastb

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="1"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="1"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="13"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="14"/>	<input type="text" value="21"/>	<input type="text" value="3"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
11/10/2014	Daughters of Leisure	Deeds/transferring property	Seniors	94	1.5
01/12/2015	Daughters of Leisure	Mail fraud/FTC complaints	Seniors	88	2
01/24/2015	Summerfield Senior Living	YSLC services	Seniors	5	1
01/25/2015	Yuba County Senior Center	Store gift cards	Seniors	12	0.75
02/05/2015	Yuba City Senior Center	Medicare	Seniors	26	1
02/06/2015	Wheatland Senior Center	Estate planning, etc.	Seniors	15	6
02/17/2015	Buttes Christian	Advanced Health Care Directives	Seniors	24	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter, Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: (530) 742-8289

Provider Contact Email: susan@yslegal.comcastb

02/18/2015	Marysville Methodist Church	YSLC services	Seniors	15	2
03/09/2015	Daughters of Leisure	Wills/Trusts, transfers	Seniors	95	2
03/12/2015	Yuba City Senior Center	Medi-Cal recovery	Seniors	4	0.75
03/26/2015	Yuba County Senior Center	Life Insurance basics	Seniors	12	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 11

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 21

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: **Amy Dietz**

AAA Contact Phone: **(415) 473-7491**

AAA Contact Email: **adietz@marincounty.org**

Provider Name: **Legal Aid of North Bay**

County(ies): **Marin**

Provider Contact Name: **Robert Stupak**

Provider Contact Phone: **415-492-0230**

Provider Contact Email: **rstupack@legalaidsmarin.org**

Total Unduplicated Client Count for Quarter: 51

Total Cases Closed in Quarter: 63

Total Units of Service for Quarter (Unit=1 Hour): 483

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	10
65-74:	29
75-84:	9
85+:	3
Client Declined to Provide Information:	0
Total:	51

CLIENT GENDER

Male:	16
Female:	35
Client Declined to Provide Information:	0
Total:	51

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	19
Homebound:	0
Lives Alone:	35
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	10
Rural:	2
Greatest Economic Need (Minority):	12
Greatest Economic Need (Non-Minority):	20
Greatest Economic Need (Minority Status Unknown):	4

CLIENT ETHNICITY

Hispanic/Latino:	9
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CLIENT RACE

Two or More Races:	0
Caucasian:	39
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	9
Client Declined to Provide Information:	0
Total:	51

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Amy Dietz

AAA Contact Phone: (415) 473-7491

AAA Contact Email: adietz@marincounty.org

Provider Name: Legal Aid of North Bay

County(ies): Marin

Provider Contact Name: Robert Stupak

Provider Contact Phone: 415-492-0230

Provider Contact Email: rstupack@legalaidsmarin.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	5	0	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	3	3	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	1	0
B2. Other Employment:	2	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	1	0	1
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	20	6	5	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	1	4	2	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Amy Dietz

AAA Contact Phone: (415) 473-7491

AAA Contact Email: adietz@marincounty.org

Provider Name: Legal Aid of North Bay

County(ies): Marin

Provider Contact Name: Robert Stupak

Provider Contact Phone: 415-492-0230

Provider Contact Email: rstupack@legalaidmarin.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	8	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	7	13	1	0
H2. Advance Health Care Directives (AHCD):	0	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	2	0	0

TOTAL CASES OPENED IN QUARTER: 51

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
51	9	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 476

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
2/26/15	san geronimo	how to avoid scams and financial elder abuse	seniors	30	7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: (415) 355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard Levy

Provider Contact Phone: (415) 558-3333 x307

Provider Contact Email: hlevy@laesf.org

Total Unduplicated Client Count for Quarter: 184

Total Cases Closed in Quarter: 219

Total Units of Service for Quarter (Unit=1 Hour): 2514

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	46
65-74:	83
75-84:	43
85+:	12
Client Declined to Provide Information:	0
Total:	184

CLIENT GENDER

Male:	78
Female:	106
Client Declined to Provide Information:	184
Total:	368

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	80
Homebound:	7
Lives Alone:	95
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	9
Limited English:	48
Rural:	0
Greatest Economic Need (Minority):	63
Greatest Economic Need (Non-Minority):	52
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	26
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CLIENT RACE

Two or More Races:	0
Caucasian:	95
African American:	32
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	17
Filipino:	8
Japanese:	1
Korean:	2
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	26
Client Declined to Provide Information:	0
Total:	184

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: (415) 355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard Levy

Provider Contact Phone: (415) 558-3333 x307

Provider Contact Email: hlevy@laesf.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

17

15

0

1

A2. Contracts/Warranties:

4

1

0

0

A3. Other Consumer/Finance:

5

2

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

6

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

3

4

0

0

D2. Medicare:

2

3

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

69

86

0

42

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

4

1

0

0

E3. Other Housing:

45

3

0

0

INCOME MAINTENANCE

F1. Social Security:

3

1

0

0

F2. Supplemental Security Income (SSI):

3

11

0

0

F3. Pensions/Retiree Benefits:

1

1

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: (415) 355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard Levy

Provider Contact Phone: (415) 558-3333 x307

Provider Contact Email: hlevy@laesf.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="9"/>	<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="24"/>
G3. Other Individual Rights:	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="6"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="3"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="10"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="143"/>	<input type="text" value="0"/>	<input type="text" value="76"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: (415) 335-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian American Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce

Provider Contact Phone: (415) 896-1701

Provider Contact Email: irmaa@advancingjustice-

Total Unduplicated Client Count for Quarter: 57

Total Cases Closed in Quarter: 51

Total Units of Service for Quarter (Unit=1 Hour): 237

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 16
65-74: 24
75-84: 6
85+: 5
Client Declined to Provide Information: 6
Total: 57

CLIENT GENDER

Male: 28
Female: 29
Client Declined to Provide Information: 0
Total: 57

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 12
Homebound: 0
Lives Alone: 1
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 46
Rural: 0
Greatest Economic Need (Minority): 40
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0
Caucasian: 1
African American: 0
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 49
Filipino: 2
Japanese: 0
Korean: 1
Laotian: 0
Vietnamese: 1
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 3
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 0
Total: 57

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: (415) 335-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian American Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce

Provider Contact Phone: (415) 896-1701

Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	2	1	0	0
B2. Other Employment:	3	2	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	23	10	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	0	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: (415) 335-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian American Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce

Provider Contact Phone: (415) 896-1701

Provider Contact Email: irmaa@advancingjustice-

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	21	27	1	1
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	2	0	0

TOTAL CASES OPENED IN QUARTER: 57

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
45	3	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 231

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/01/2015	688 Commercial Street	Explain Waterbond passthrough	Not provided	90	3
02/01/2015	1005 Powell Street	Explain Waterbond passthrough	Not provided	68	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: (415) 335-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Nihonmachi Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter: 102

Total Cases Closed in Quarter: 50

Total Units of Service for Quarter (Unit=1 Hour): 678

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 19

65-74: 38

75-84: 23

85+: 6

Client Declined to Provide Information: 16

Total: 102

CLIENT GENDER

Male: 38

Female: 64

Client Declined to Provide Information: 0

Total: 102

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 49

Homebound: 0

Lives Alone: 59

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 81

Rural: 0

Greatest Economic Need (Minority): 0

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 6

CLIENT RACE

Two or More Races: 0

Caucasian: 3

African American: 2

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 37

Filipino: 16

Japanese: 7

Korean: 4

Laotian: 1

Vietnamese: 7

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 1

Race Unknown/Some Other Race: 24

Client Declined to Provide Information: 0

Total: 102

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: (415) 335-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Nihonmachi Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	1	0	0
A2. Contracts/Warranties:	3	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	11	7	0	1
C2. Conservatorship:	2	0	0	0
C3. Other Family:	3	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	25	2	0	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: (415) 335-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Nihonmachi Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	21	14	0	2
G2. Elder Abuse/Neglect/Exploitation:	8	3	0	0
G3. Other Individual Rights:	5	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	3	0	1
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	3	1	0	0
H4. Other Miscellaneous:	12	9	0	0

TOTAL CASES OPENED IN QUARTER: 102

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
44	0	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 659

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
02/24/2015	Samoan Community Dev. Center, SF	Elder Abuse, Immigration, Housing	All ages - Samoan	75	4
03/03/2015	AABA Volunteer Outreach Event	General APILO - with Elder Focus	All ages	25	3
03/11/2015	City Hall, SF	Press Conference on DACA/DAPA Update (Estimated # of people reached is hard to estimate)	API	0	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/28/2015	100 McAllister, SF	Legal Clinic	API Clients	17	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: (415) 335-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Nihonmachi Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

02/25/2015	100 McAllister, SF	Legal Clinic	API Clients	12	3
03/25/2015	100 McAllister, SF	Legal Clinic	API Clients	13	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: (415) 553-3408

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): San Francisco

Provider Contact Name: Carolos Osorio

Provider Contact Phone: (415) 553-3408

Provider Contact Email: cosorio@lrcl.org

Total Unduplicated Client Count for Quarter: 51

Total Cases Closed in Quarter: 24

Total Units of Service for Quarter (Unit=1 Hour): 805

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	14
65-74:	19
75-84:	15
85+:	3
Client Declined to Provide Information:	0
Total:	51

CLIENT GENDER

Male:	20
Female:	31
Client Declined to Provide Information:	0
Total:	51

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	30
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	46
Rural:	0
Greatest Economic Need (Minority):	51
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	47
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CLIENT RACE

Two or More Races:	0
Caucasian:	2
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	47
Client Declined to Provide Information:	0
Total:	51

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: (415) 553-3408

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): San Francisco

Provider Contact Name: Carolos Osorio

Provider Contact Phone: (415) 553-3408

Provider Contact Email: cosorio@lrcl.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

3

0

0

1

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

12

4

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

11

5

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: (415) 553-3408

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): San Francisco

Provider Contact Name: Carolos Osorio

Provider Contact Phone: (415) 553-3408

Provider Contact Email: cosorio@lrcl.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	4	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	14	8	1	0

TOTAL CASES OPENED IN QUARTER: 51

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
21	2	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 765

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/28/2015	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
02/26/2015	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2
03/04/2015	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2
03/18/2015	LRCL	La Raza Centro Legal Senior Clinic	Elder	2	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/20/2015	Bernal Height Neighborhood Center	Public Benefits & Housing Issues	Elders	6	8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: (415) 553-3408

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): San Francisco

Provider Contact Name: Carlos Osorio

Provider Contact Phone: (415) 553-3408

Provider Contact Email: cosorio@lrcl.org

	SF, 515 Cortland Ave., San Francisco, CA 94110				
01/27/2015	Castro Senior Center, 110 Diamond St., San Francisco, CA	Estate Planning & Housing Issues	Elders	40	8
03/05/2015	Capp St. Senior Center, 362 Capp St., San Francisco, CA 94110	Consumer Protection & Housing Issues	Elders	17	8
03/12/2015	SF Senior Center, 481 O'Farrell St., San Francisco, CA 94102	Housing Issues	Elders	17	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 32

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Doreen Gaedtke

AAA Contact Phone: (925) 602-4175

AAA Contact Email: dgaedtke@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: (925) 609-7900

Provider Contact Email: verna.haas@ccsls.org

Total Unduplicated Client Count for Quarter: 240

Total Cases Closed in Quarter: 234

Total Units of Service for Quarter (Unit=1 Hour): 1298

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	57
65-74:	91
75-84:	64
85+:	28
Client Declined to Provide Information:	0
Total:	240

CLIENT GENDER

Male:	85
Female:	155
Client Declined to Provide Information:	0
Total:	240

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	70
Homebound:	0
Lives Alone:	41
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	5
Rural:	0
Greatest Economic Need (Minority):	26
Greatest Economic Need (Non-Minority):	38
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	27
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CLIENT RACE

Two or More Races:	0
Caucasian:	166
African American:	51
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	4
Filipino:	3
Japanese:	1
Korean:	2
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	240

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Doreen Gaedtke

AAA Contact Phone: (925) 602-4175

AAA Contact Email: dgaedtke@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: (925) 609-7900

Provider Contact Email: verna.haas@ccsls.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

17

14

2

0

A2. Contracts/Warranties:

17

11

1

0

A3. Other Consumer/Finance:

18

20

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

2

0

0

C2. Conservatorship:

4

4

0

0

C3. Other Family:

4

4

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

51

38

10

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

13

17

1

0

INCOME MAINTENANCE

F1. Social Security:

5

3

0

0

F2. Supplemental Security Income (SSI):

2

1

1

1

F3. Pensions/Retiree Benefits:

0

1

1

0

F4. Other Income Maintenance:

0

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Doreen Gaedtke

AAA Contact Phone: (925) 602-4175

AAA Contact Email: dgaedtke@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: (925) 609-7900

Provider Contact Email: verna.haas@ccsls.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	17	14	0	0
G3. Other Individual Rights:	3	4	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	44	36	3	0
H2. Advance Health Care Directives (AHCD):	0	0	1	0
H3. Financial Powers of Attorney:	9	9	1	0
H4. Other Miscellaneous:	31	30	0	0

TOTAL CASES OPENED IN QUARTER: 238

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
210	22	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1265

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/28/2015	Stoneman Village	Training Caregivers	Senior care providers	9	2.5
Every Tues	Martinez	Health w/conservator Snps/EA TRO	Seniors	23	17.5
02/27/2015	Concord	Mon. Crisis training on elder abuse	Seniors	35	2
03/19/2015	San Pablo	Elder Abuse Prevention	Seniors	65	4
03/11/2015	Antioch	Educating Seniors	Seniors	11	2.5
03/23/2015	Walnut Creek	Educating Seniors	Seniors	60	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 31

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name: *Doreen Gaedtke*

AAA Contact Phone: *(925) 602-4175*

AAA Contact Email: *dgaedtke@ehsd.cccounty.us*

Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa*

Provider Contact Name: *Verna Haas*

Provider Contact Phone: *(925) 609-7900*

Provider Contact Email: *verna.haas@ccsls.org*

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
02/27/2015	Martinez	Senior Legal Services	Attorneys	10	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler

AAA Contact Phone: 650-573-3415

AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid of San Mateo

County(ies): San Mateo

Provider Contact Name: M. Stacy Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

Total Unduplicated Client Count for Quarter: 118

Total Cases Closed in Quarter: 101

Total Units of Service for Quarter (Unit=1 Hour): 777

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	33
65-74:	55
75-84:	16
85+:	14
Client Declined to Provide Information:	0
Total:	118

CLIENT GENDER

Male:	45
Female:	73
Client Declined to Provide Information:	0
Total:	118

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	34
Homebound:	0
Lives Alone:	54
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	11
Rural:	5
Greatest Economic Need (Minority):	37
Greatest Economic Need (Non-Minority):	22
Greatest Economic Need (Minority Status Unknown):	2

CLIENT ETHNICITY

Hispanic/Latino:	19
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CLIENT RACE

Two or More Races:	4
Caucasian:	70
African American:	8
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	16
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	7
Total:	118

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler

AAA Contact Phone: 650-573-3415

AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid of San Mateo

County(ies): San Mateo

Provider Contact Name: M. Stacy Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

14

4

0

0

A2. Contracts/Warranties:

4

2

1

0

A3. Other Consumer/Finance:

2

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

4

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

29

11

8

2

D2. Medicare:

2

2

1

0

D3. Other Health/Community Based Care:

4

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

43

30

4

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

1

0

0

E3. Other Housing:

1

1

0

0

INCOME MAINTENANCE

F1. Social Security:

7

2

4

0

F2. Supplemental Security Income (SSI):

12

6

7

1

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

8

2

2

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler

AAA Contact Phone: 650-573-3415

AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid of San Mateo

County(ies): San Mateo

Provider Contact Name: M. Stacy Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="9"/>	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="3"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="65"/>	<input type="text" value="29"/>	<input type="text" value="7"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
3/13/15	So. SF	Senior Fair	Seniors	600	3
3/14/15	Daly City	Health Fair	Seniors & Family	400	3
1/19/15	So. SF	Community Health Fair	seniors & family	50	3
1/31/15	Millbrae	Senior Showcase-Health & Wellness	Seniors	250	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/20/15	Burlingame	Medi-Cal Share of Cost and ACA Changes	Dialysis Social Workers	25	3

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: **Lorelei Bresler**

AAA Contact Phone: **650-573-3415**

AAA Contact Email: **lbresler@smcgov.org**

Provider Name: Legal Aid of San Mateo

County(ies): San Mateo

Provider Contact Name: **M. Stacy Hawver**

Provider Contact Phone: **650-517-8917**

Provider Contact Email: **mshawver@legalaidsmc.**

2/17/15	San Mateo	Medi-Cal Overview	HICAP Counselors	22	3
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker

AAA Contact Phone: 510-577-3532

AAA Contact Email: dwalker2@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lashicap.org

Total Unduplicated Client Count for Quarter: 77

Total Cases Closed in Quarter: 184

Total Units of Service for Quarter (Unit=1 Hour): 2748

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	8
65-74:	31
75-84:	23
85+:	14
Client Declined to Provide Information:	1
Total:	77

CLIENT GENDER

Male:	32
Female:	45
Client Declined to Provide Information:	0
Total:	77

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	20
Homebound:	2
Lives Alone:	4
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	8
Rural:	0
Greatest Economic Need (Minority):	22
Greatest Economic Need (Non-Minority):	8
Greatest Economic Need (Minority Status Unknown):	6

CLIENT ETHNICITY

Hispanic/Latino:	8
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CLIENT RACE

Two or More Races:	0
Caucasian:	31
African American:	16
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	11
Filipino:	4
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	3
Total:	77

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker

AAA Contact Phone: 510-577-3532

AAA Contact Email: dwalker2@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lashicap.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

2

0

0

A2. Contracts/Warranties:

0

0

1

0

A3. Other Consumer/Finance:

0

2

0

0

EMPLOYMENT

B1. Discrimination:

0

1

0

0

B2. Other Employment:

0

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

9

4

11

4

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

3

2

0

1

D2. Medicare:

12

4

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

0

6

1

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

3

1

0

E3. Other Housing:

0

2

0

0

INCOME MAINTENANCE

F1. Social Security:

1

4

1

1

F2. Supplemental Security Income (SSI):

10

3

3

1

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker

AAA Contact Phone: 510-577-3532

AAA Contact Email: dwalker2@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lashicap.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	8	1	1	6
G2. Elder Abuse/Neglect/Exploitation:	23	65	17	13
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	2	2	0
H2. Advance Health Care Directives (AHCD):	0	1	0	0
H3. Financial Powers of Attorney:	3	2	1	0
H4. Other Miscellaneous:	5	12	1	0

TOTAL CASES OPENED IN QUARTER: 77

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
118	40	26

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2613

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/01/2015	Mastick Senior Center	Print	Seniors & Caregivers	2300	0
01/17/2015	ClubSport Fremont	Health Fair	Seniors & Caregivers	250	0.5
01/17/2015	ClubSport Fremont	Group Presentation	Seniors & Caregivers	250	0.5
02/13/2015	Eden Issei Terrace	Senior Fair	Seniors	59	3
03/25/2015	St. Joseph's Senior Apartments	Health Fair	Seniors	50	5
03/27/2015	Allen Temple Arms Senior Apartments	Senior Fair	Seniors & Caregivers	72	4.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 14

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker

AAA Contact Phone: 510-577-3532

AAA Contact Email: dwalker2@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander

Provider Contact Phone: 510-832-3040

Provider Contact Email: imerlander@lashicap.org

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/08/2015	Lincoln Court Senior Apartments	Consumer Fraud	Seniors & Caregivers	16	3.5
01/10/2015	Oakland Unified School District	General LAS	Senior Service Providers	1	1.5
01/13/2015	Mastick Senior Center	Low Income Assistance	Seniors and Providers	13	5
01/14/2015	Tri-City Health Center	General LAS	Seniors and Providers	10	4.5
01/20/2015	Hayward Area Senior Center	General LAS	Seniors	4	4.25
01/20/2015	Mastick Senior Center	General LAS	Seniors	7	4.5
01/21/2015	Curtis Instruments	General LAS	Seniors	18	3.75
01/22/2015	Broadmoor Plaza	General LAS	Seniors	17	4
01/26/2015	Mable Howard Apartments	General LAS	Seniors	13	3.75
01/27/2015	Mastick Senior Center	Consumer Fraud	Seniors	10	3.25
01/27/2015	San Leandro Senior Community Center	General LAS	Seniors	14	4
01/29/2015	Alta Bates Summit Medical Center	General LAS	Seniors	65	6
02/06/2015	West Oakland Senior Center	General LAS; Seniors' Guide to Public Benefits	Seniors and Providers	20	3.25
02/06/2015	West Oakland Senior Center	General LAS; Seniors' Guide to Public Benefits	Seniors and Providers	25	3.25
02/10/2015	California School Employers	Consumer Fraud	Seniors	23	3.5
02/10/2015	Mastick Senior Center	General LAS; Seniors' Guide to Public Benefits	Seniors	23	6.5
02/10/2015	Merritt Crossing Senior Senior Apartments	General LAS; Seniors' Guide to Public Benefits	Seniors and Providers	13	3.5
02/12/2015	Hayward Social Security	Seniors' Guide to Public Benefits	Seniors and Providers	5	3
02/12/2015	Madison Park Apartments	Low Income Assistance	Seniors	7	4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: **Delbert W. Walker**

AAA Contact Phone: **510-577-3532**

AAA Contact Email: **dwalker2@acgov.org**

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: **Lenora Merlander**

Provider Contact Phone: **510-832-3040**

Provider Contact Email: **lmerlander@lashicap.org**

02/13/2015	Eden Issei Terrace	General LAS	Seniors and Providers	59	1
02/17/2015	Carleton Plaza Assisted Living	General LAS	Senior Service Providers	38	4.5
02/17/2015	Mastick Senior Center	Keeping Elders Safe; Consumer Fraud	Seniors	10	0.5
02/25/2015	Piedmont Community Center	Consumer Fraud	Seniors	35	5.5
03/09/2015	Pleasanton Senior Center	Consumer Fraud	Seniors	19	5
03/11/2015	Lion Creek Crossing	General LAS; Seniors' Guide to Public Benefits	Seniors	24	8.5
03/20/2015	Area Agency on Aging	General LAS	Senior Service Providers	35	3.5
03/23/2015	North Oakland Senior Center, Oakland	General LAS	Seniors and Service Providers	8	6.25
03/23/2015	Carlow Court Senior Apartments	General LAS	Seniors	37	5.5
03/24/2015	Dohonyuen	Keeping Elders Safe; Consumer Fraud	Seniors	40	2.25
03/26/2015	San Leandro Senior Community Center	General LAS	Seniors and Caregivers	53	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 30

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 121

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Kristie Le

AAA Contact Phone: 408-350-3271

AAA Contact Email: kle@mysourcewise.com

Provider Name: Senior Adult Legal Assistance (SALA)

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 382

Total Cases Closed in Quarter: 395

Total Units of Service for Quarter (Unit=1 Hour): 2116

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	55
65-74:	143
75-84:	136
85+:	47
Client Declined to Provide Information:	1
Total:	382

CLIENT GENDER

Male:	136
Female:	246
Client Declined to Provide Information:	0
Total:	382

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	142
Homebound:	13
Lives Alone:	104
Institutionalized:	8
Suspected Victim of Elder Abuse/Exploitation:	33
Limited English:	54
Rural:	4
Greatest Economic Need (Minority):	87
Greatest Economic Need (Non-Minority):	65
Greatest Economic Need (Minority Status Unknown):	2

CLIENT ETHNICITY

Hispanic/Latino:	78
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CLIENT RACE

Two or More Races:	28
Caucasian:	234
African American:	14
Native American/Native Alaskan:	11
Asian/Pacific Islander	
Asian Indian:	7
Cambodian:	1
Chinese:	19
Filipino:	18
Japanese:	6
Korean:	5
Laotian:	0
Vietnamese:	18
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	11
Client Declined to Provide Information:	7
Total:	382

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Kristie Le

AAA Contact Phone: 408-350-3271

AAA Contact Email: kle@mysourcewise.com

Provider Name: Senior Adult Legal Assistance (SALA)

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

10

9

1

0

A2. Contracts/Warranties:

6

7

0

0

A3. Other Consumer/Finance:

18

19

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

3

3

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

6

6

0

0

C2. Conservatorship:

3

3

0

0

C3. Other Family:

2

2

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

6

6

1

0

D2. Medicare:

10

10

1

0

D3. Other Health/Community Based Care:

10

9

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

26

26

1

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

8

8

0

0

E3. Other Housing:

25

26

3

0

INCOME MAINTENANCE

F1. Social Security:

3

3

1

0

F2. Supplemental Security Income (SSI):

25

21

4

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

6

4

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Kristie Le

AAA Contact Phone: 408-350-3271

AAA Contact Email: kle@mysourcewise.com

Provider Name: Senior Adult Legal Assistance (SALA)

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	34	28	1	2
G3. Other Individual Rights:	3	8	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	90	85	0	0
H2. Advance Health Care Directives (AHCD):	22	7	21	0
H3. Financial Powers of Attorney:	37	15	26	0
H4. Other Miscellaneous:	27	23	0	0

TOTAL CASES OPENED IN QUARTER: 382

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
330	63	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2116

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/26/14	SALA office in San Jose	Meeting with Case Manager from new program of Institute on Aging (IOA) and Reach Out to Participants About SALA/s Services	New Case Managers	1	0.5
1/28/15	Campbell Adult	Participate in Hoarding Task Force meeting and reach out to participants about SALA's services	service provider that are members of Hoarding Task Force	15	2
2/11/15	Mountain View Kiwanis Meeting in Mountain View	Represent SALA at meeting to receive check and make brief presentation on	Mountain View Kiwanis members and other non-profit service providers in Mountain View	40	2.5
2/23/15	Law Foundation Office of San Jose	Participate in Santa Clara County Housing Task Force meetings and reach out to participants about SALA	service providers and legal aid agencies that are members of Housing Task Force	20	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Kristie Le

AAA Contact Phone: 408-350-3271

AAA Contact Email: kle@mysourcewise.com

Provider Name: Senior Adult Legal Assistance (SALA)

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

2/25/15	Yu-ai-Kai Senior Center in San Jose	Participate on Fair Housing Issues Affecting Seniors and How to Refer Seniors to SALA	senior case management staff of Yu-ai-Kai	5	2.5
2/26/15	County Social Services Dept. of Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and reach out to participants about SALA	service providers and other advocates that are members of Elder Abuse Task Force	6	2
3/4/15	SALA Central Office in San Jose	Training for new SALA Volunteer (volunteer attorneys and legal workers) that assist with service delivery	SALA volunteers	6	6
3/6/15	SALA Central Office in San Jose	Training for new SALA Volunteer (volunteer attorneys and legal workers) that assist with service delivery	SALA volunteers	6	6
3/26/15	County Social Services Department of Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and reach out to participants about SALA	Service providers	8	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 24

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/27/15	Eastside Senior Center in San Jose	Presentation on Good Legal Health and Legal Planning for the Future	Senior participants at the senior center	117	9.1
2/19/15	Cypress Senior Center in San Jose	Presentation on Good Legal Health and Legal Planning for the Future	Senior participants at the senior center	25	3.5
3/24/15	Hacienda Valley Estates Mobile Home Park in Morgan Hill	Presentation on Scams targeting Seniors	senior residents at the mobile home park	75	5.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Leo Galvan

Provider Contact Phone: 209 644 2636

Provider Contact Email: lgal@elconcilio.org

Total Unduplicated Client Count for Quarter: 313

Total Cases Closed in Quarter: 401

Total Units of Service for Quarter (Unit=1 Hour): 689

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	32
65-74:	121
75-84:	71
85+:	16
Client Declined to Provide Information:	73
Total:	313

CLIENT GENDER

Male:	164
Female:	149
Client Declined to Provide Information:	0
Total:	313

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	131
Homebound:	1
Lives Alone:	59
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	145
Rural:	0
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	207
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CLIENT RACE

Two or More Races:	0
Caucasian:	294
African American:	7
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	6
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	2
Total:	313

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Leo Galvan

Provider Contact Phone: 209 644 2636

Provider Contact Email: lgal@elconcilio.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

3

0

3

0

A2. Contracts/Warranties:

5

0

5

0

A3. Other Consumer/Finance:

8

0

8

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

3

0

3

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

62

0

62

0

D2. Medicare:

22

0

22

0

D3. Other Health/Community Based Care:

7

0

7

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

9

0

9

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

13

0

13

0

E3. Other Housing:

12

0

12

0

INCOME MAINTENANCE

F1. Social Security:

19

0

19

0

F2. Supplemental Security Income (SSI):

3

0

3

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

11

0

11

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Leo Galvan

Provider Contact Phone: 209 644 2636

Provider Contact Email: lgal@elconcilio.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	0	3	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	3	0
G3. Other Individual Rights:	30	0	30	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	84	0	84	0
H2. Advance Health Care Directives (AHCD):	16	0	16	0
H3. Financial Powers of Attorney:	18	0	18	0
H4. Other Miscellaneous:	70	0	70	0

TOTAL CASES OPENED IN QUARTER: 400

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	401	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 677

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
04/28/2015	El Concilio	Scan Presentation	Seniors	11	2
04/25/2015	Plymouth Place Senior Community	Service Outreach	Seniors	25	2
05/28/2014	Micke Grove Park	Senior Awareness Day	Seniors	80	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

Total Unduplicated Client Count for Quarter: 72

Total Cases Closed in Quarter: 2

Total Units of Service for Quarter (Unit=1 Hour): 80

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 16
65-74: 37
75-84: 10
85+: 9
Client Declined to Provide Information: 0
Total: 72

CLIENT GENDER

Male: 31
Female: 41
Client Declined to Provide Information:
Total: 72

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 7
Homebound: 3
Lives Alone: 30
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 0
Rural: 72
Greatest Economic Need (Minority): 0
Greatest Economic Need (Non-Minority): 18
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0
Caucasian: 72
African American: 0
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 0
Total: 72

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

3

0

0

0

A2. Contracts/Warranties:

2

0

0

0

A3. Other Consumer/Finance:

11

0

0

0

EMPLOYMENT

B1. Discrimination:

1

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

3

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

4

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

16

0

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

2

0

0

0

E3. Other Housing:

4

0

1

0

INCOME MAINTENANCE

F1. Social Security:

1

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

1

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	4	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	16	0	0	0
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	6	0	0	0
H4. Other Miscellaneous:	4	1	0	0

TOTAL CASES OPENED IN QUARTER: 83

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1	1	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 64

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/16/2015	sonora	program presentation	adults	4	2
1/22/2015	groveland	program presentation	elders	16	4
2/17/2015	sonora	program presentation	adults	18	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/6/2015	sonora	included in above program presentations	adults	4	2
1/22/2015	groveland	included in above program presentations	elders	16	4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

2/17/2015	sonora	included in above program presentations	adults	18	2
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: **Patty Talbott**

AAA Contact Phone: **831-688-0400**

AAA Contact Email: **pattyt@seniorscouncil.org**

Provider Name: **Senior Citizens Legal Services**

County(ies): **Santa Cruz, San Benito**

Provider Contact Name: **Creighton A Mendivil**

Provider Contact Phone: **831-426-8824**

Provider Contact Email: **creightonmendivil@senio**

Total Unduplicated Client Count for Quarter: 143

Total Cases Closed in Quarter: 129

Total Units of Service for Quarter (Unit=1 Hour): 1871

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	26
65-74:	61
75-84:	23
85+:	8
Client Declined to Provide Information:	25
Total:	143

CLIENT GENDER

Male:	63
Female:	80
Client Declined to Provide Information:	0
Total:	143

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	34
Homebound:	9
Lives Alone:	16
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	18
Rural:	38
Greatest Economic Need (Minority):	24
Greatest Economic Need (Non-Minority):	18
Greatest Economic Need (Minority Status Unknown):	6

CLIENT ETHNICITY

Hispanic/Latino:	21
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CLIENT RACE

Two or More Races:	19
Caucasian:	89
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	19
Client Declined to Provide Information:	11
Total:	143

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831-688-0400

AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz, San Benito

Provider Contact Name: Creighton A Mendivil

Provider Contact Phone: 831-426-8824

Provider Contact Email: creightonmendivil@senio

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

5

2

0

0

A2. Contracts/Warranties:

8

3

2

0

A3. Other Consumer/Finance:

6

9

1

0

EMPLOYMENT

B1. Discrimination:

1

0

0

0

B2. Other Employment:

2

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

2

0

0

1

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

14

3

6

0

D2. Medicare:

4

2

3

0

D3. Other Health/Community Based Care:

6

0

6

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

38

17

4

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

4

2

3

0

E3. Other Housing:

18

13

7

0

INCOME MAINTENANCE

F1. Social Security:

8

4

6

0

F2. Supplemental Security Income (SSI):

21

3

1

0

F3. Pensions/Retiree Benefits:

1

2

0

0

F4. Other Income Maintenance:

1

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831-688-0400

AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz, San Benito

Provider Contact Name: Creighton A Mendivil

Provider Contact Phone: 831-426-8824

Provider Contact Email: creightonmendivil@senio

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	2	0	0
G3. Other Individual Rights:	2	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	12	2	2	0
H2. Advance Health Care Directives (AHCD):	15	0	2	0
H3. Financial Powers of Attorney:	16	0	8	0
H4. Other Miscellaneous:	3	9	0	0

TOTAL CASES OPENED IN QUARTER: 191

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
75	51	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1867

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
03/27/2015	Ben Lomond	Fraud Prevention	Rural	45	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: 559-600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno, Madera

Provider Contact Name: kim Taing

Provider Contact Phone: 559-570-1230

Provider Contact Email: kim@centralcallegal.org

Total Unduplicated Client Count for Quarter: 104

Total Cases Closed in Quarter: 86

Total Units of Service for Quarter (Unit=1 Hour): 432

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	35
65-74:	55
75-84:	10
85+:	4
Client Declined to Provide Information:	0
Total:	104

CLIENT GENDER

Male:	53
Female:	51
Client Declined to Provide Information:	0
Total:	104

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	50
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	0
Rural:	0
Greatest Economic Need (Minority):	49
Greatest Economic Need (Non-Minority):	44
Greatest Economic Need (Minority Status Unknown):	10

CLIENT ETHNICITY

Hispanic/Latino:	19
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CLIENT RACE

Two or More Races:	18
Caucasian:	49
African American:	16
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	3
Total:	104

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: 559-600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno, Madera

Provider Contact Name: kim Taing

Provider Contact Phone: 559-570-1230

Provider Contact Email: kim@centralcallegal.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

0

1

0

A2. Contracts/Warranties:

4

2

2

0

A3. Other Consumer/Finance:

5

2

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

1

1

1

0

C3. Other Family:

5

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

48

33

15

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

2

0

0

0

E3. Other Housing:

3

2

2

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

2

2

2

1

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

4

1

2

1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: 559-600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno, Madera

Provider Contact Name: kim Taing

Provider Contact Phone: 559-570-1230

Provider Contact Email: kim@centralcallegal.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	20	5	3	0
H2. Advance Health Care Directives (AHCD):	5	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	7	0	0

TOTAL CASES OPENED IN QUARTER: 104

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
55	29	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 432

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: (559) 624-8084

AAA Contact Email: mphilip@tularehhsa.org

Provider Name: central california legal service, inc.

County(ies): Tulare

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 733-8770

Provider Contact Email: lyan@centralcallegal.org

Total Unduplicated Client Count for Quarter: 75

Total Cases Closed in Quarter: 61

Total Units of Service for Quarter (Unit=1 Hour): 253

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 29
65-74: 31
75-84: 11
85+: 4
Client Declined to Provide Information: 0
Total: 75

CLIENT GENDER

Male: 31
Female: 44
Client Declined to Provide Information: 0
Total: 75

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 35
Homebound: 0
Lives Alone: 42
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 7
Limited English: 4
Rural: 3
Greatest Economic Need (Minority): 37
Greatest Economic Need (Non-Minority): 25
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 31

CLIENT RACE

Two or More Races: 0
Caucasian: 51
African American: 9
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 14
Client Declined to Provide Information: 0
Total: 75

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: (559) 624-8084

AAA Contact Email: mphillip@tularehhsa.org

Provider Name: central california legal service, inc.

County(ies): Tulare

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 733-8770

Provider Contact Email: lyan@centralcallegal.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

3

1

5

0

A2. Contracts/Warranties:

1

1

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

1

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

8

1

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

31

15

7

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

3

0

3

0

E3. Other Housing:

1

1

0

0

INCOME MAINTENANCE

F1. Social Security:

1

0

1

0

F2. Supplemental Security Income (SSI):

2

0

2

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

1

0

1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: (559) 624-8084

AAA Contact Email: mphilip@tularehhsa.org

Provider Name: central california legal service, inc.

County(ies): Tulare

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 733-8770

Provider Contact Email: lyan@centralcallegal.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	1	4	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	21	2	9	0
H2. Advance Health Care Directives (AHCD):	14	0	2	0
H3. Financial Powers of Attorney:	11	0	1	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 105

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
24	35	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 248

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
3/20/15	porterville seniors center	estate/incapacity planning presentation	porterville area seniors	30	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: 559-624-8084

AAA Contact Email: mphilip@tularehhsa.org

Provider Name: Central California Legal Services, inc.

County(ies): Kings

Provider Contact Name: Lily Yan

Provider Contact Phone: 559-802-1134

Provider Contact Email: lyan@centralcallegal.org

Total Unduplicated Client Count for Quarter: 28

Total Cases Closed in Quarter: 18

Total Units of Service for Quarter (Unit=1 Hour): 78

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 9
65-74: 10
75-84: 9
85+: 0
Client Declined to Provide Information: 0
Total: 28

CLIENT GENDER

Male: 6
Female: 22
Client Declined to Provide Information: 0
Total: 28

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 12
Homebound: 2
Lives Alone: 14
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 3
Rural: 0
Greatest Economic Need (Minority): 12
Greatest Economic Need (Non-Minority): 8
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 15

CLIENT RACE

Two or More Races: 0
Caucasian: 19
African American: 3
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 5
Client Declined to Provide Information: 0
Total: 28

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: 559-624-8084

AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Central California Legal Services, inc.

County(ies): Kings

Provider Contact Name: Lily Yan

Provider Contact Phone: 559-802-1134

Provider Contact Email: lytan@centralcallegal.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

3

0

1

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

1

0

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

3

1

1

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

2

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

9

3

2

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

2

0

1

0

E3. Other Housing:

0

0

2

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 15

AAA Name: CSET

AAA Contact Name: Marla Phillips

AAA Contact Phone: 559-624-8084

AAA Contact Email: mphilip@tularehhsa.org

Provider Name: Central California Legal Services, inc.

County(ies): Kings

Provider Contact Name: Lily Yan

Provider Contact Phone: 559-802-1134

Provider Contact Email: lyan@centralcallegal.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	1	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	7	1	3	0
H2. Advance Health Care Directives (AHCD):	4	0	0	0
H3. Financial Powers of Attorney:	5	0	0	0
H4. Other Miscellaneous:	1	0	0	0

TOTAL CASES OPENED IN QUARTER: 40

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
6	12	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 73

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/29/15	hanford pentecostal church of god	tabled at homeless outreach	those who are homeless, including seniors in Kings county	40	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo, Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: (760) 746-8941 x122

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 3

Total Cases Closed in Quarter: 4

Total Units of Service for Quarter (Unit=1 Hour): 36

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 0

65-74: 1

75-84: 1

85+: 1

Client Declined to Provide Information: 0

Total: 3

CLIENT GENDER

Male: 2

Female: 1

Client Declined to Provide Information: 0

Total: 3

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 0

Homebound: 0

Lives Alone: 2

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 0

Rural: 3

Greatest Economic Need (Minority): 0

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0

Caucasian: 3

African American: 0

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 0

Total: 3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo, Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: (760) 746-8941 x122

Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo, Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: (760) 746-8941 x122

Provider Contact Email:

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	1	2	0
H2. Advance Health Care Directives (AHCD):	0		1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 3

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1	3	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 28

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
2/11/2015	Lone Pine Senior Center	Dissemination of material & handouts	Seniors	20	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/11/2015	Lone Pine Senior Center	Senior Scams Financial Abuse	Seniors	8	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: 805925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: SLO Legal Alternative, Senior Legal Services Project

County(ies): San Luis Obispo

Provider Contact Name: Not Provided

Provider Contact Phone: Not Provided

Provider Contact Email: Not Provided

Total Unduplicated Client Count for Quarter: 93

Total Cases Closed in Quarter: 48

Total Units of Service for Quarter (Unit=1 Hour): 355

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	5
65-74:	38
75-84:	34
85+:	14
Client Declined to Provide Information:	2
Total:	93

CLIENT GENDER

Male:	29
Female:	64
Client Declined to Provide Information:	0
Total:	93

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	9
Homebound:	2
Lives Alone:	17
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	0
Rural:	21
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	8
Greatest Economic Need (Minority Status Unknown):	14

CLIENT ETHNICITY

Hispanic/Latino:	5
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CLIENT RACE

Two or More Races:	0
Caucasian:	64
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	25
Total:	93

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: 805925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: SLO Legal Alternative, Senior Legal Services Project

County(ies): San Luis Obispo

Provider Contact Name: Not Provided

Provider Contact Phone: Not Provided

Provider Contact Email: Not Provided

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	9	4	0	0
A2. Contracts/Warranties:	8	2	0	1
A3. Other Consumer/Finance:	1	1	3	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	8	5	1	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	6	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: 805925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: SLO Legal Alternative, Senior Legal Services Project

County(ies): San Luis Obispo

Provider Contact Name: Not Provided

Provider Contact Phone: Not Provided

Provider Contact Email: Not Provided

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	1	1	1
G3. Other Individual Rights:	2	0	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	7	4	1	0
H2. Advance Health Care Directives (AHCD):	8	1	5	0
H3. Financial Powers of Attorney:	23	0	4	0
H4. Other Miscellaneous:	12	6	1	0

TOTAL CASES OPENED IN QUARTER: 93

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
27	18	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 350

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/13/2015	Department of Social Services	What SLSP Does	Social Workers, IHSS Workers	40	1
02/05/2015	Upper Crust SLO	SLO Noontime Kiwanis: What SLSP does and who we serve	Kiwanis Members	30	1.5
02/10/2015	Long-Term Care Ombudsman Office	Notaries: What the stamp means and what it does	Senior Service Providers	12	1
02/19/2015	Judson Terrace, SLO	Durable Powers of Attorney	Low-Income Seniors	25	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Brian Murphy

AAA Contact Phone: (805) 477-7305

AAA Contact Email: Christine_voth@ventura.org

Provider Name: Grey Law of Ventura County, Inc.

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone: 805-658-2266

Provider Contact Email: msw98488@aol.com

Total Unduplicated Client Count for Quarter: 313

Total Cases Closed in Quarter: 313

Total Units of Service for Quarter (Unit=1 Hour): 412

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	48
65-74:	108
75-84:	112
85+:	45
Client Declined to Provide Information:	0
Total:	313

CLIENT GENDER

Male:	122
Female:	191
Client Declined to Provide Information:	0
Total:	313

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	81
Homebound:	9
Lives Alone:	181
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	101
Rural:	81
Greatest Economic Need (Minority):	121
Greatest Economic Need (Non-Minority):	99
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	78
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CLIENT RACE

Two or More Races:	25
Caucasian:	219
African American:	10
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	7
Filipino:	11
Japanese:	5
Korean:	6
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	3
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	12
Total:	313

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Brian Murphy

AAA Contact Phone: (805) 477-7305

AAA Contact Email: Christine_voth@ventura.org

Provider Name: Grey Law of Ventura County, Inc.

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone: 805-658-2266

Provider Contact Email: msw98488@aol.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	7	7	0	0
A3. Other Consumer/Finance:	88	81	7	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	46	44	2	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	15	15	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	23	23	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	7	6	1	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	30	28	1	1
F2. Supplemental Security Income (SSI):	21	21	0	0
F3. Pensions/Retiree Benefits:	19	19	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Brian Murphy

AAA Contact Phone: (805) 477-7305

AAA Contact Email: Christine_voth@ventura.org

Provider Name: Grey Law of Ventura County, Inc.

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone: 805-658-2266

Provider Contact Email: msw98488@aol.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="19"/>	<input type="text" value="19"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="38"/>	<input type="text" value="38"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="301"/>	<input type="text" value="11"/>	<input type="text" value="1"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/14/2015	Little House	LIFE class	Alzheimer's Support	15	4
1/26/2015	Simi Center	Life Class	General Public	28	4.5
2/18/2015	Cypress Place	Grey Law	Seniors, Caregivers	100	5
3/16/2015	National University	Life Class	Seniors	30	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Anna Grigorian

AAA Contact Phone: (213) 738-2629

AAA Contact Email: agrigorian@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: (323) 648-4711

Provider Contact Email: sjampol@bettzedek.org

Total Unduplicated Client Count for Quarter: 164

Total Cases Closed in Quarter: 168

Total Units of Service for Quarter (Unit=1 Hour): 2194

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	30
65-74:	59
75-84:	51
85+:	24
Client Declined to Provide Information:	0
Total:	164

CLIENT GENDER

Male:	48
Female:	116
Client Declined to Provide Information:	0
Total:	164

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	84
Homebound:	4
Lives Alone:	68
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	16
Limited English:	40
Rural:	0
Greatest Economic Need (Minority):	55
Greatest Economic Need (Non-Minority):	45
Greatest Economic Need (Minority Status Unknown):	2

CLIENT ETHNICITY

Hispanic/Latino:	53
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CLIENT RACE

Two or More Races:	3
Caucasian:	108
African American:	32
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	1
Total:	164

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Anna Grigorian

AAA Contact Phone: (213) 738-2629

AAA Contact Email: agrigorian@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: (323) 648-4711

Provider Contact Email: sjampol@bettzedek.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

13

6

1

1

A2. Contracts/Warranties:

2

1

0

0

A3. Other Consumer/Finance:

2

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

7

5

1

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

18

4

17

0

C3. Other Family:

2

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

4

2

0

0

D2. Medicare:

0

1

0

0

D3. Other Health/Community Based Care:

5

4

0

1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

13

10

2

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

23

18

3

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

3

3

1

0

F2. Supplemental Security Income (SSI):

8

3

3

1

F3. Pensions/Retiree Benefits:

1

1

0

0

F4. Other Income Maintenance:

3

2

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Anna Grigorian

AAA Contact Phone: (213) 738-2629

AAA Contact Email: agrigorian@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: (323) 648-4711

Provider Contact Email: sjampol@bettzedek.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	1	3	1
G3. Other Individual Rights:	9	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	39	34	9	0
H2. Advance Health Care Directives (AHCD):	13	3	10	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	15	11	2	1

TOTAL CASES OPENED IN QUARTER: 184

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
111	52	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2167

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/13/2015	Not Provided	Pro Bono Presentation by Gibson Dunn Attorneys on ID Theft to Antelope Valley Senior Center residents at Skirball	Not Provided	55	1.5
01/29/2015	Not Provided	Presentation to consumers	Not Provided	20	3
03/02/2015	Not Provided	Community based presentation to individuals from Valley. Presentation provided by Sandy Samuels as a volunteer.	Not Provided	30	3
03/10/2015	Not Provided	Pro Bono Presentation to Skirball attendees by Greenberg Glusker attorneys on estate planning basics.	Not Provided	53	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Anna Grigorian

AAA Contact Phone: (213) 738-2629

AAA Contact Email: agrigorian@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: (323) 648-4711

Provider Contact Email: sjampol@bettzedek.org

01/31/2015	Not Provided	Presentation to tenant advocates on elder abuse and filing elder abuse restraining orders	Not Provided	50	1
02/28/2015	Not Provided	Presentation to potential volunteers regarding services provided to seniors for purposes of recruitment.	Not Provided	30	2
03/01/2015	Not Provided	Presentation to volunteers re: services provided for purposes of recruitment to provide services to senior clients.	Not Provided	12	2
03/04/2015	Not Provided	Centinella Hospital, 555 Hardy Street, Inglewood, CA	Not Provided	15	3
03/20/2015	Not Provided	Pasadena Superior Court Resource Center	Not Provided	10	4
03/27/2015	Not Provided	Social Workers, Pasadena Pacific Clinic	Not Provided	15	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Not Provided

AAA Contact Phone: Not Provided

AAA Contact Email: Not Provided

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene Morales

Provider Contact Phone: 951-368-2540

Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter: 214

Total Cases Closed in Quarter: 193

Total Units of Service for Quarter (Unit=1 Hour): 950

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	61
65-74:	83
75-84:	49
85+:	21
Client Declined to Provide Information:	0
Total:	214

CLIENT GENDER

Male:	73
Female:	141
Client Declined to Provide Information:	0
Total:	214

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	79
Homebound:	3
Lives Alone:	117
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	9
Rural:	8
Greatest Economic Need (Minority):	32
Greatest Economic Need (Non-Minority):	15
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	43
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CLIENT RACE

Two or More Races:	17
Caucasian:	150
African American:	36
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	6
Cambodian:	0
Chinese:	2
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	214

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Not Provided

AAA Contact Phone: Not Provided

AAA Contact Email: Not Provided

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene Morales

Provider Contact Phone: 951-368-2540

Provider Contact Email: imorales@icls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	21	13	3	0
A2. Contracts/Warranties:	18	14	4	0
A3. Other Consumer/Finance:	4	4	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	1
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	13	2	3	0
C2. Conservatorship:	2	1	0	0
C3. Other Family:	3	2	2	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	6	5	0	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	52	20	12	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	5	3	0
E3. Other Housing:	4	2	1	0
INCOME MAINTENANCE				
F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	7	4	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	3	2	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Not Provided

AAA Contact Phone: Not Provided

AAA Contact Email: Not Provided

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene Morales

Provider Contact Phone: 951-368-2540

Provider Contact Email: imorales@icls.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	1	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	46	13	28	0
H2. Advance Health Care Directives (AHCD):	12	3	14	0
H3. Financial Powers of Attorney:	10	3	13	0
H4. Other Miscellaneous:	4	4	0	0

TOTAL CASES OPENED IN QUARTER: 223

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
103	87	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 937

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
02/11/2015	Inland Empire United Way	211 Celebration Day	Seniors and non-seniors	50	8.7
3/27/2015	San Bernardino	Community Fest	Seniors	100	4.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 21

AAA Name:

AAA Contact Name: **Deniece Berry**

AAA Contact Phone: (951) 867-3858

AAA Contact Email: dlberry@co.riverside.ca.us

Provider Name: **Inland Counties Legal Services, Inc.**

County(ies): **Riverside**

Provider Contact Name: **Irene C Morales**

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter: 150

Total Cases Closed in Quarter: 147

Total Units of Service for Quarter (Unit=1 Hour): 656

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	43
65-74:	62
75-84:	37
85+:	8
Client Declined to Provide Information:	0
Total:	150

CLIENT GENDER

Male:	58
Female:	92
Client Declined to Provide Information:	0
Total:	150

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	47
Homebound:	2
Lives Alone:	71
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	18
Rural:	60
Greatest Economic Need (Minority):	36
Greatest Economic Need (Non-Minority):	25
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	39
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CLIENT RACE

Two or More Races:	4
Caucasian:	121
African American:	13
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	1
Filipino:	3
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	1
Total:	150

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 21

AAA Name:

AAA Contact Name: **Deniece Berry**

AAA Contact Phone: (951) 867-3858

AAA Contact Email: dlberry@co.riverside.ca.us

Provider Name: **Inland Counties Legal Services, Inc.**

County(ies): **Riverside**

Provider Contact Name: **Irene C Morales**

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

12

10

1

1

A2. Contracts/Warranties:

14

9

3

1

A3. Other Consumer/Finance:

7

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

11

8

1

1

C2. Conservatorship:

0

0

0

0

C3. Other Family:

2

1

1

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

3

0

1

D2. Medicare:

2

2

0

0

D3. Other Health/Community Based Care:

0

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

42

19

11

8

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

11

7

2

0

E3. Other Housing:

5

5

0

0

INCOME MAINTENANCE

F1. Social Security:

3

1

0

0

F2. Supplemental Security Income (SSI):

10

7

4

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

5

7

0

3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 21

AAA Name:

AAA Contact Name: **Deniece Berry**

AAA Contact Phone: (951) 867-3858

AAA Contact Email: dlberry@co.riverside.ca.us

Provider Name: **Inland Counties Legal Services, Inc.**

County(ies): **Riverside**

Provider Contact Name: **Irene C Morales**

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="25"/>	<input type="text" value="13"/>	<input type="text" value="9"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="97"/>	<input type="text" value="35"/>	<input type="text" value="15"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: (714) 480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

Total Unduplicated Client Count for Quarter: 668

Total Cases Closed in Quarter: 618

Total Units of Service for Quarter (Unit=1 Hour): 1645

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	223
65-74:	278
75-84:	118
85+:	49
Client Declined to Provide Information:	0
Total:	668

CLIENT GENDER

Male:	271
Female:	397
Client Declined to Provide Information:	0
Total:	668

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	432
Institutionalized:	19
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	87
Rural:	0
Greatest Economic Need (Minority):	165
Greatest Economic Need (Non-Minority):	116
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	127
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CLIENT RACE

Two or More Races:	8
Caucasian:	453
African American:	43
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	11
Filipino:	12
Japanese:	1
Korean:	6
Laotian:	0
Vietnamese:	31
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	93
Client Declined to Provide Information:	0
Total:	668

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: (714) 480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	88	56	26	0
A2. Contracts/Warranties:	31	27	1	0
A3. Other Consumer/Finance:	14	13	0	0
EMPLOYMENT				
B1. Discrimination:	2	2	0	0
B2. Other Employment:	38	33	4	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	51	37	5	1
C2. Conservatorship:	15	8	3	3
C3. Other Family:	22	16	4	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	28	21	7	0
D2. Medicare:	19	12	6	0
D3. Other Health/Community Based Care:	42	30	10	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	128	104	17	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	32	22	5	0
E3. Other Housing:	22	20	1	0
INCOME MAINTENANCE				
F1. Social Security:	16	11	3	0
F2. Supplemental Security Income (SSI):	22	9	10	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: (714) 480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	2	0	0
G3. Other Individual Rights:	13	9	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	35	33	0	0
H2. Advance Health Care Directives (AHCD):	14	12	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	31	13	1	13

TOTAL CASES OPENED IN QUARTER: 667

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
491	107	20

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1605

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
02/08/2015	Irvine	Clinic in the Park	Community	50	6
03/15/2015	Irvine	Clinic in the Park	Community	13	6
03/15/2015	Santa Ana	Spring Event	Latino/Hispanic Community	75	4
03/18/2015	Garden Grove	Annual Health Fair	Seniors	156	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 20

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/20/2015	Orange	Affordable Care Act	Community	150	5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: (714) 480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

02/06/2015	Orange	Advanced Health Care Directives	Seniors	5	2
02/06/2015	Garden Grove	Advanced Directives	Seniors	69	2
02/09/2015	Irvine	Affordable Care Act	Community	16	3
03/12/2015	Santa Ana	Limited Conservatorships	Staff Advocates	12	5
03/27/2015	Santa Ana	Role of the CMC Ombudsman	HICAP	80	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 20

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Manoj Adhikari*

Provider Contact Phone: *858-565-8772x208*

Provider Contact Email: *madhikari@seniorlaw-sd.*

Total Unduplicated Client Count for Quarter: 809

Total Cases Closed in Quarter: 809

Total Units of Service for Quarter (Unit=1 Hour): 1138

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	157
65-74:	319
75-84:	233
85+:	100
Client Declined to Provide Information:	0
Total:	809

CLIENT GENDER

Male:	229
Female:	580
Client Declined to Provide Information:	
Total:	809

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	422
Homebound:	20
Lives Alone:	544
Institutionalized:	11
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	28
Rural:	2
Greatest Economic Need (Minority):	106
Greatest Economic Need (Non-Minority):	358
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	79
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CLIENT RACE

Two or More Races:	4
Caucasian:	625
African American:	50
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	9
Filipino:	16
Japanese:	6
Korean:	1
Laotian:	0
Vietnamese:	1
Guamanian:	2
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	79
Total:	809

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: 858-505-6533

AAA Contact Email: marilyn.driscoll@sdcountry.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Manoj Adhikari

Provider Contact Phone: 858-565-8772x208

Provider Contact Email: madhikari@seniorlaw-sd.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	34	28	6	0
A2. Contracts/Warranties:	81	65	16	0
A3. Other Consumer/Finance:	36	29	7	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	9	8	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	27	25	2	0
C2. Conservatorship:	6	5	1	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	22	21	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	116	93	23	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	46	42	4	0
E3. Other Housing:	33	30	3	0
INCOME MAINTENANCE				
F1. Social Security:	20	20	0	0
F2. Supplemental Security Income (SSI):	9	6	3	0
F3. Pensions/Retiree Benefits:	6	6	0	0
F4. Other Income Maintenance:	12	9	3	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: 858-505-6533

AAA Contact Email: marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Manoj Adhikari

Provider Contact Phone: 858-565-8772x208

Provider Contact Email: madhikari@seniorlaw-sd.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	13	13	0	0
G3. Other Individual Rights:	106	102	4	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	154	122	32	0
H2. Advance Health Care Directives (AHCD):	6	1	5	0
H3. Financial Powers of Attorney:	46	26	20	0
H4. Other Miscellaneous:	26	26	0	0

TOTAL CASES OPENED IN QUARTER: 809

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
678	131	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1123

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/21/15	Poway temple	Elder Law, Senior Legal Services Conservatorships, Wills, and Elder Abuse and Scams	Seniors 60+	11	4
2/19/15	Escondido Senior Center	Wills, Trusts and Power of Attorney	Seniors 60+	13	5
2/26/15	211 Headquarters	Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams	referral Specialists	5	2
3/25/15	Naval Medical Center	Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams	Seniors 60+	40	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Manoj Adhikari*

Provider Contact Phone: *858-565-8772x208*

Provider Contact Email: *madhikari@seniorlaw-sd.*

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone: (760) 339-6450

AAA Contact Email: karlaflores@imperial.ca.us

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manoj Adhikari

Provider Contact Phone: (858) 565-1392 x208

Provider Contact Email: madhikari@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 39

Total Cases Closed in Quarter: 39

Total Units of Service for Quarter (Unit=1 Hour): 81

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 7

65-74: 18

75-84: 12

85+: 2

Client Declined to Provide Information: 0

Total: 39

CLIENT GENDER

Male: 15

Female: 24

Client Declined to Provide Information: 0

Total: 39

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 24

Homebound: 0

Lives Alone: 26

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 30

Rural: 39

Greatest Economic Need (Minority): 33

Greatest Economic Need (Non-Minority): 6

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 28

CLIENT RACE

Two or More Races: 0

Caucasian: 35

African American: 3

Native American/Native Alaskan: 1

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 0

Total: 39

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone: (760) 339-6450

AAA Contact Email: karlaflores@imperial.ca.us

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manoj Adhikari

Provider Contact Phone: (858) 565-1392 x208

Provider Contact Email: madhikari@seniorlaw-sd.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	1	1	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	3	1	1	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone: (760) 339-6450

AAA Contact Email: karlaflores@imperial.ca.us

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manoj Adhikari

Provider Contact Phone: (858) 565-1392 x208

Provider Contact Email: madhikari@seniorlaw-sd.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	1	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	7	4	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	5	3	2	0
H4. Other Miscellaneous:	10	6	2	2

TOTAL CASES OPENED IN QUARTER: 39

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
23	13	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 73

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/14/2015	Imperial Fairgrounds	Legal Services Program, Caregiver Program, HICAP program, Imperial Partners Program	Seniors 60+	425	4.5
02/12/2015	Bucklin Park	Senior Legal Services Program, Caregiver Program, Imperial Partners, HICAP	Seniors 60+	62	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles (City)

Provider Contact Name: Sarah Jampol/Jerry Yu

Provider Contact Phone: (323) 648-4711

Provider Contact Email: sjampol@bettzedek.org

Total Unduplicated Client Count for Quarter: 230

Total Cases Closed in Quarter: 176

Total Units of Service for Quarter (Unit=1 Hour): 2420

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	50
65-74:	87
75-84:	47
85+:	46
Client Declined to Provide Information:	0
Total:	230

CLIENT GENDER

Male:	83
Female:	146
Client Declined to Provide Information:	1
Total:	230

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	137
Homebound:	6
Lives Alone:	113
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	78
Rural:	0
Greatest Economic Need (Minority):	84
Greatest Economic Need (Non-Minority):	67
Greatest Economic Need (Minority Status Unknown):	8

CLIENT ETHNICITY

Hispanic/Latino:	50
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CLIENT RACE

Two or More Races:	4
Caucasian:	137
African American:	53
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	19
Client Declined to Provide Information:	8
Total:	230

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles (City)

Provider Contact Name: Sarah Jampol/Jerry Yu

Provider Contact Phone: (323) 648-4711

Provider Contact Email: sjampol@bettzedek.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

19

10

6

3

A2. Contracts/Warranties:

2

1

0

0

A3. Other Consumer/Finance:

4

2

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

16

4

5

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

4

3

0

0

C2. Conservatorship:

10

2

8

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

7

3

0

1

D2. Medicare:

1

1

1

0

D3. Other Health/Community Based Care:

5

3

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

40

18

7

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

34

28

0

1

E3. Other Housing:

1

1

0

0

INCOME MAINTENANCE

F1. Social Security:

5

3

0

2

F2. Supplemental Security Income (SSI):

24

9

2

1

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

4

3

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles (City)

Provider Contact Name: Sarah Jampol/Jerry Yu

Provider Contact Phone: (323) 648-4711

Provider Contact Email: sjampol@bettzedek.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	4	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	1	0
G3. Other Individual Rights:	47	0	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	16	13	7	0
H2. Advance Health Care Directives (AHCD):	8	3	6	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	13	10	1	0

TOTAL CASES OPENED IN QUARTER: 266

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
122	46	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2378

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
02/12/2015	Not Provided	Pico Union Community Resource Fair	Not Provided	50	3.8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/06/2015	Not Provided	[Pro Bono] Skirball presentation on AHCD by solo Sam Lucas to Canoga Park senior center residents	Not Provided	26	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles (City)

Provider Contact Name: Sarah Jampol/Jerry Yu

Provider Contact Phone: (323) 648-4711

Provider Contact Email: sjampol@bettzedek.org

01/09/2015	Not Provided	Presentation to survivors in Santa Monica re: BT services and protecting public benefits from being impacted by reparations	Not Provided	30	4
01/17/2015	Not Provided	Title: What You Need to Know About Income Taxes: A DACA Survival Guide. Provided 30 minute presentation for DACA recipients about what they should know about filing taxes, and changes to make once they receive a Social Security number. Also provided individual counseling for attendees with specific questions.	Not Provided	9	6
02/03/2015	Not Provided	[Pro Bono] Presentation by MWE pro bono attorneys to Skirball attendees on POAs	Not Provided	34	1.5
02/09/2015	Not Provided	South Central Regional Center - Parent Advisory Board, 650 W. Adams Blvd., Los Angeles, CA 90007	Not Provided	15	5
03/03/2015	Not Provided	[Pro Bono] ID Theft presentation by MTO attorney to Skirball attendees	Not Provided	43	0
03/06/2015	Not Provided	"Know your employment rights" presentation at CARECEN Day Labor	Not Provided	7	1
03/13/2015	Not Provided	Not Provided	Not Provided	50	0
03/13/2015	Not Provided	[Pro Bono] Presentation by Gibson Dunn to Affordable Living for the Aging group on Advance Health Care Directives	Not Provided	12	2
01/08/2015	Not Provided	Los Angeles County Probate Bar, Stanley Mosk Courthouse	Not Provided	50	4
01/24/2015	Not Provided	"California Employment Law 101" presentation to Justice Corps staff and volunteers from L.A. County Superior Court	Not Provided	40	1.5
02/27/2015	Not Provided	Panel presentation "The Changing Face of Employment" at Los Angeles Public Interest Law Journal's symposium, "A Tale of Two Cities: Exploring the Causes and Consequences of Increasing Economic Disparities in Los Angeles"	Not Provided	50	1.5
03/26/2015	Not Provided	Holocaust Survivors Justice Network conference call - training for attorneys and social workers	Not Provided	3	1

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: **Francisco Guillermo**

AAA Contact Phone: **213-202-5622**

AAA Contact Email: **francisco.guillermo@lacity.or**

Provider Name: Bet Tzedek

County(ies): Los Angeles (City)

Provider Contact Name: **Sarah Jampol/Jerry Yu**

Provider Contact Phone: **(323) 648-4711**

Provider Contact Email: **sjampol@bettzedek.org**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby

AAA Contact Phone: 707-995-4660

AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern CA

County(ies): Mendocino, Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

Total Unduplicated Client Count for Quarter: 61

Total Cases Closed in Quarter: 62

Total Units of Service for Quarter (Unit=1 Hour): 238

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 21
65-74: 29
75-84: 9
85+: 2
Client Declined to Provide Information: 0
Total: 61

CLIENT GENDER

Male: 24
Female: 37
Client Declined to Provide Information: 0
Total: 61

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 49
Homebound: 2
Lives Alone: 32
Institutionalized: 1
Suspected Victim of Elder Abuse/Exploitation: 2
Limited English: 3
Rural: 61
Greatest Economic Need (Minority): 1
Greatest Economic Need (Non-Minority): 34
Greatest Economic Need (Minority Status Unknown): 6

CLIENT ETHNICITY

Hispanic/Latino: 2

CLIENT RACE

Two or More Races: 2
Caucasian: 48
African American: 0
Native American/Native Alaskan: 2
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 1
Race Unknown/Some Other Race: 2
Client Declined to Provide Information: 6
Total: 61

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby

AAA Contact Phone: 707-995-4660

AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern CA

County(ies): Mendocino, Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	7	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	6	6	1	1
D2. Medicare:	5	3	0	0
D3. Other Health/Community Based Care:	1	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	21	16	2	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	1	0	0
E3. Other Housing:	10	12	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	1	0
F2. Supplemental Security Income (SSI):	5	2	2	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	1	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby

AAA Contact Phone: 707-995-4660

AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern CA

County(ies): Mendocino, Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	4	1	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	1	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 69

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
52	8	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 217

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
2/17/2015	Clearlake Oaks	Presentation to senior community center about our services	Seniors	10	4
3/16/2015	Lucerne Senior	Presentation to seniors and meeting with staff	Seniors and Senior Staff Service Providers	25	5
3/23/2015	Lakeport Senior Center	Presentation to senior center staff about our services	Senior Service Provider	2	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/24/2015	Clearlake Oaks	Presentation to senior community about	Seniors	10	5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby

AAA Contact Phone: 707-995-4660

AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern CA

County(ies): Mendocino, Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

		scams and debt collection			
3/31/2015	Clearlake Oaks	Presentation to senior community about planning for incapacity	Seniors	10	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 9

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Allegra Wilson

AAA Contact Phone: (707) 565-5950

AAA Contact Email: awilson@schsd.org

Provider Name: Council on Aging

County(ies): Sonoma

Provider Contact Name: Maria Keene

Provider Contact Phone: 707-525-0143

Provider Contact Email: mkeene@councilonaging.org

Total Unduplicated Client Count for Quarter: 177

Total Cases Closed in Quarter: 287

Total Units of Service for Quarter (Unit=1 Hour): 608

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	15
65-74:	48
75-84:	29
85+:	16
Client Declined to Provide Information:	69
Total:	177

CLIENT GENDER

Male:	38
Female:	139
Client Declined to Provide Information:	0
Total:	177

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	36
Homebound:	55
Lives Alone:	48
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	13
Limited English:	8
Rural:	65
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	88

CLIENT ETHNICITY

Hispanic/Latino:	3
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CLIENT RACE

Two or More Races:	0
Caucasian:	165
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	0
Total:	177

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Allegra Wilson

AAA Contact Phone: (707) 565-5950

AAA Contact Email: awilson@schsd.org

Provider Name: Council on Aging

County(ies): Sonoma

Provider Contact Name: Maria Keene

Provider Contact Phone: 707-525-0143

Provider Contact Email: mkeene@councilonaging.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	4	0	0
A2. Contracts/Warranties:	6	6	0	0
A3. Other Consumer/Finance:	4	4	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	4	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	5	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	3	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	21	21	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	12	1	0
E3. Other Housing:	12	4	0	0
INCOME MAINTENANCE				
F1. Social Security:	7	7	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	4	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Allegra Wilson

AAA Contact Phone: (707) 565-5950

AAA Contact Email: awilson@schsd.org

Provider Name: Council on Aging

County(ies): Sonoma

Provider Contact Name: Maria Keene

Provider Contact Phone: 707-525-0143

Provider Contact Email: mkeene@councilonaging.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	8	0	0
G3. Other Individual Rights:	9	9	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	80	116	1	0
H2. Advance Health Care Directives (AHCD):	34	32	1	0
H3. Financial Powers of Attorney:	34	33	1	0
H4. Other Miscellaneous:	7	8	0	0

TOTAL CASES OPENED IN QUARTER: 252

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
283	4	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 604

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/12/2015	Petaluma Senior Center	Legal Clinic (attorney-mk)	Seniors	10	0
02/09/2015	Petaluma Senior Center	Legal Clinic (attorney-mk)	Seniors	10	0
03/09/2015	Petaluma Senior Center	Legal Clinic (attorney-mk)	Seniors	10	0
01/20/2015	Sebastapol Senior Center	Legal Clinic (attorney-br)	Seniors	4	0
02/17/2015	Sebastapol Senior Center	Legal Clinic (attorney-br)	Seniors	4	0
03/20/2015	Sebastapol Senior Center	Legal Clinic (attorney-br)	Seniors	4	0
01/12/2015	Petaluma Senior Center	Legal Clinic (attorney-br)	Seniors	3	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Allegra Wilson

AAA Contact Phone: (707) 565-5950

AAA Contact Email: awilson@schsd.org

Provider Name: Council on Aging

County(ies): Sonoma

Provider Contact Name: Maria Keene

Provider Contact Phone: 707-525-0143

Provider Contact Email: mkeene@councilonaging.

02/09/2015	Petaluma Senior Center	Legal Clinic (attorney-br)	Seniors	3	0
03/09/2015	Petaluma Senior Center	Legal Clinic (attorney-br)	Seniors	3	0
01/15/2015	Sebastapol Senior Center	Legal Clinic (attorney-mk)	Seniors	5	0
03/20/2015	Sebastapol Senior Center	Legal Clinic (attorney-mk)	Seniors	5	0
01/20/2015	Russian River Senior Resource Center, Guerneville, CA	Legal Clinic (attorney-mk)	Seniors	4	0
01/13/2015	Council on Aging, Large Conference Room, Santa Rosa	Legal Clinic (attorney-mk)	Seniors	2	0
03/20/2015	Council on Aging, Large Conference Room, Santa Rosa,	Legal Clinic (attorney-mk)	Seniors	2	0

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES					
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/22/2015	Council on Aging, 30 Kawana Springs Rosa, SR	"Estate Planning Workshop" with Paul Miller, Esq.	Seniors	10	3
02/26/2015	Council on Aging, 30 Kawana Springs Road	"Estate Planning Workshop" with Paul Miller, Esq.	Seniors	18	1
03/26/2015	Council on Aging, 30 Kawana Springs Rd.	"Trust Administration" with Roy Johnston, Esq.	Seniors 60+	25	0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel

AAA Contact Phone: (707) 644-6612 x211

AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker

Provider Contact Phone: 707-643-0054

Provider Contact Email: vallejo-office@lsnc.net

Total Unduplicated Client Count for Quarter: 116

Total Cases Closed in Quarter: 99

Total Units of Service for Quarter (Unit=1 Hour): 788

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 46
65-74: 45
75-84: 20
85+: 5
Client Declined to Provide Information: 0
Total: 116

CLIENT GENDER

Male: 38
Female: 78
Client Declined to Provide Information: 0
Total: 116

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 77
Homebound: 6
Lives Alone: 42
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 2
Limited English: 6
Rural: 2
Greatest Economic Need (Minority): 36
Greatest Economic Need (Non-Minority): 16
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 11

CLIENT RACE

Two or More Races: 0
Caucasian: 44
African American: 50
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 1
Chinese: 3
Filipino: 2
Japanese: 1
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 4
Samoan: 0
Other Asian/Pacific Islander: 3
Race Unknown/Some Other Race: 4
Client Declined to Provide Information: 3
Total: 116

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel

AAA Contact Phone: (707) 644-6612 x211

AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker

Provider Contact Phone: 707-643-0054

Provider Contact Email: vallejo-office@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	3	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	5	4	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	1	1	0
D2. Medicare:	3	3	1	0
D3. Other Health/Community Based Care:	9	4	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	69	43	12	7
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	4	0	1
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	1	1	0
F2. Supplemental Security Income (SSI):	3	1	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	0	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel

AAA Contact Phone: (707) 644-6612 x211

AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker

Provider Contact Phone: 707-643-0054

Provider Contact Email: vallejo-office@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="71"/>	<input type="text" value="18"/>	<input type="text" value="10"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="1/7/15"/>	<input type="text" value="Vallejo"/>	<input type="text" value="Prep & Outreach Clinic at Florance Douglas Senior Center"/>	<input type="text" value="Seniors"/>	<input type="text" value="5"/>	<input type="text" value="4"/>
<input type="text" value="2/4/15"/>	<input type="text" value="Vallejo"/>	<input type="text" value="Prep & Outreach at Florence Senior Center"/>	<input type="text" value="Seniors"/>	<input type="text" value="4"/>	<input type="text" value="3"/>
<input type="text" value="1/21/15"/>	<input type="text" value="Vallejo"/>	<input type="text" value="Prep & Outreach appearance on Senior Today program"/>	<input type="text" value="VCAT Seniors Audience"/>	<input type="text" value="50"/>	<input type="text" value="5"/>
<input type="text" value="3/4/15"/>	<input type="text" value="Vallejo"/>	<input type="text" value="Prep & Outreach Clinic at Florence Douglas Senior Center"/>	<input type="text" value="Seniors"/>	<input type="text" value="4"/>	<input type="text" value="2"/>
<input type="text" value="3/17/15"/>	<input type="text" value="Vacaville"/>	<input type="text" value="Prep, travel & outreach Clinic at Vacaville Public Library"/>	<input type="text" value="Seniors"/>	<input type="text" value="5"/>	<input type="text" value="3"/>

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel

AAA Contact Phone: (707) 644-6612 x211

AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker

Provider Contact Phone: 707-643-0054

Provider Contact Email: vallejo-office@lsnc.net

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/14/15	Fairfield	Prep, meeting & travel outreach materials, overview of services	Solano Ombudsman	10	3
1/20/15	Solano	Prep, meeting & travel for Solano County Senior Issues	Senior Coalition	20	4
1/29/15	Solano	Conference for reasonable accomodations work group	Senior Housing Advocates	30	7
2/6/15	Solano	Prep, meeting & travel for Solano County Senior Issues	Senior Coalition	20	6
2/19/15	Solano	Prep, meeting & travel for Solano County Senior Issues	Senior Coalition	20	4
2/24/15	Napa-Solano	Prep, travel, meeting for providers	AAOA Providers	15	3
2/25/15	Solano	Prep, travel,presentation at shared housing conference	Senior Housing Advocates	20	5
3/6/15	Solano	Prep, meeting & travel for Solano County services	Senior Coalition	20	4
3/6/15	Fairfield	Prep, meeting & travel outreach materials, overview of services	Solano Ombudsman	10	2
3/23/15	Solano	Prep, meeting & travel for Solano county Senior Issues	Senior Coalition	20	4
1/8/15	Vallejo	Senior Leg Presentation	20	3	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 11

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 45

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel

AAA Contact Phone: (707) 644-6612 x211

AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@legalaidnapa

Total Unduplicated Client Count for Quarter: 27

Total Cases Closed in Quarter: 19

Total Units of Service for Quarter (Unit=1 Hour): 169

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	4
65-74:	8
75-84:	7
85+:	8
Client Declined to Provide Information:	0
Total:	27

CLIENT GENDER

Male:	12
Female:	15
Client Declined to Provide Information:	0
Total:	27

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	14
Homebound:	2
Lives Alone:	9
Institutionalized:	10
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	5
Rural:	0
Greatest Economic Need (Minority):	4
Greatest Economic Need (Non-Minority):	7
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	5
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CLIENT RACE

Two or More Races:	0
Caucasian:	26
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	27

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel

AAA Contact Phone: (707) 644-6612 x211

AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@legalaidnapa

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

4

2

0

0

A2. Contracts/Warranties:

1

0

1

0

A3. Other Consumer/Finance:

2

0

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

1

0

0

0

C3. Other Family:

0

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

3

1

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

3

2

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

1

0

2

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel

AAA Contact Phone: (707) 644-6612 x211

AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@legalaidnapa

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	2	0	0
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	7	1	5	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 27

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
10	9	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 165

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/06/15	Queen Valley Medical Center	End of Life/Capacity	LGBTQ	8	2
02/09/15	The Reserve	Legal Services for Older Adults	Low Income Seniors	17	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: (530) 642-4833

AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: Diana Steele

Provider Contact Phone:

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 426

Total Cases Closed in Quarter: 947

Total Units of Service for Quarter (Unit=1 Hour): 1583

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	47
65-74:	189
75-84:	132
85+:	45
Client Declined to Provide Information:	13
Total:	426

CLIENT GENDER

Male:	157
Female:	269
Client Declined to Provide Information:	0
Total:	426

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	42
Homebound:	6
Lives Alone:	159
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	3
Rural:	426
Greatest Economic Need (Minority):	2
Greatest Economic Need (Non-Minority):	147
Greatest Economic Need (Minority Status Unknown):	2

CLIENT ETHNICITY

Hispanic/Latino:	6
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CLIENT RACE

Two or More Races:	1
Caucasian:	415
African American:	0
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	0
Total:	426

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: (530) 642-4833

AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: Diana Steele

Provider Contact Phone:

Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	1	5	0
A2. Contracts/Warranties:	5	2	2	0
A3. Other Consumer/Finance:	101	95	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	9	9	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	9	9	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	10	7	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	40	23	21	0
E3. Other Housing:	5	5	1	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	1	0	1	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	19	9	8	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: (530) 642-4833

AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: Diana Steele

Provider Contact Phone:

Provider Contact Email:

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	12	7	2	2
G3. Other Individual Rights:	5	3	1	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	299	131	172	0
H2. Advance Health Care Directives (AHCD):	201	50	162	0
H3. Financial Powers of Attorney:	196	46	160	0
H4. Other Miscellaneous:	10	3	0	0

TOTAL CASES OPENED IN QUARTER: 935

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
407	537	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1565

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/07/2015	Placerville Senior Center	Health Care Directives & Powers of Attorney	Seniors	15	3
01/26/2015	MORE Placerville	Senior Legal Services	Seniors	8	3
02/18/2015	St. Stephens Church, El Dorado Hills	Senior Legal Services	Seniors	24	3
03/17/2015	El Dorado Hills Senior Center	Estate Planning & Medi-Cal	Seniors	26	3
03/17/2015	Cottonwood Apts., Placerville	Senior Legal Services	Seniors	30	3
03/30/2015	El Dorado Hills Senior Center	End of Life Planning	Seniors	15	3

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: **Yasmin Hichborn**

AAA Contact Phone: **(530) 642-4833**

AAA Contact Email: **yasmin.hichborn@edcgov.us**

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: **Diana Steele**

Provider Contact Phone:

Provider Contact Email:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dorv'Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 212

Total Cases Closed in Quarter: 196

Total Units of Service for Quarter (Unit=1 Hour): 682

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	37
65-74:	86
75-84:	60
85+:	29
Client Declined to Provide Information:	0
Total:	212

CLIENT GENDER

Male:	70
Female:	142
Client Declined to Provide Information:	0
Total:	212

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	35
Homebound:	2
Lives Alone:	61
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	40
Limited English:	6
Rural:	0
Greatest Economic Need (Minority):	14
Greatest Economic Need (Non-Minority):	37
Greatest Economic Need (Minority Status Unknown):	17

CLIENT ETHNICITY

Hispanic/Latino:	38
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CLIENT RACE

Two or More Races:	0
Caucasian:	193
African American:	6
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	4
Total:	212

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dorv'Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	7	7	3	0
A2. Contracts/Warranties:	17	14	9	0
A3. Other Consumer/Finance:	8	7	5	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	7	6	2	0
C3. Other Family:	8	6	0	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	0	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	12	11	6	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	19	7	2	1
E3. Other Housing:	6	5	4	0
INCOME MAINTENANCE				
F1. Social Security:	8	6	0	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	1	2	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dorv'Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	39	6	1	1
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	43	28	12	1
H2. Advance Health Care Directives (AHCD):	0	0	2	0
H3. Financial Powers of Attorney:	13	4	7	0
H4. Other Miscellaneous:	17	20	5	1

TOTAL CASES OPENED IN QUARTER: 212

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
129	61	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 661

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
3/13/2015	Cross Point Church	SAFE Seminar	Seniors	250	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/25/2015	APS Office	Elder Abuse	Agencies that assist with elder abuse	33	8
2/27/2015	APS	Mandatory report training	Social workers	75	4
3/20/2015	Fam Partnership Center	Guardianship training	FMC Staff	15	4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dorv'Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: (209) 385-3000 x5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: (209) 723-5466 Merced/(55) Provider Contact Email: mneham@centralcallegal.

Total Unduplicated Client Count for Quarter: 100

Total Cases Closed in Quarter: 60

Total Units of Service for Quarter (Unit=1 Hour): 511

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	32
65-74:	33
75-84:	26
85+:	9
Client Declined to Provide Information:	0
Total:	100

CLIENT GENDER

Male:	29
Female:	71
Client Declined to Provide Information:	0
Total:	100

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	17
Homebound:	0
Lives Alone:	27
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	12
Rural:	0
Greatest Economic Need (Minority):	22
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	23
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CLIENT RACE

Two or More Races:	0
Caucasian:	69
African American:	6
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	23
Client Declined to Provide Information:	0
Total:	100

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: (209) 385-3000 x5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: (209) 723-5466 Merced/(55) Provider Contact Email: mneham@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	9	1	0	1
A2. Contracts/Warranties:	2	0	0	0
A3. Other Consumer/Finance:	4	3	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	1	5	0
D2. Medicare:	1	0	1	0
D3. Other Health/Community Based Care:	7	2	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	18	7	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	1	6	0
E3. Other Housing:	1	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	1	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: (209) 385-3000 x5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: (209) 723-5466 Merced/(55) Provider Contact Email: mneham@centralcallegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	1
G3. Other Individual Rights:	4	0	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	35	2	9	0
H2. Advance Health Care Directives (AHCD):	6	1	3	0
H3. Financial Powers of Attorney:	7	0	4	0
H4. Other Miscellaneous:	3	0	0	0

TOTAL CASES OPENED IN QUARTER: 116

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
23	35	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 509

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
3/24/2015	Sierra Meadows Senior Apartments	Advance Health Care Directives	Seniors living alone	12	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray Phillips

AAA Contact Phone: (831) 755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: (831) 899-0492

Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 643

Total Cases Closed in Quarter: 582

Total Units of Service for Quarter (Unit=1 Hour): 2072

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	180
65-74:	235
75-84:	155
85+:	73
Client Declined to Provide Information:	0
Total:	643

CLIENT GENDER

Male:	214
Female:	429
Client Declined to Provide Information:	0
Total:	643

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	21
Homebound:	2
Lives Alone:	112
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	200
Rural:	210
Greatest Economic Need (Minority):	185
Greatest Economic Need (Non-Minority):	200
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	172
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CLIENT RACE

Two or More Races:	0
Caucasian:	569
African American:	27
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	1
Chinese:	4
Filipino:	5
Japanese:	7
Korean:	2
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	2
Samoan:	4
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	4
Total:	643

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray Phillips

AAA Contact Phone: (831) 755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: (831) 899-0492

Provider Contact Email: kellie@lssmc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

10

3

7

0

A2. Contracts/Warranties:

25

8

10

2

A3. Other Consumer/Finance:

181

50

39

5

EMPLOYMENT

B1. Discrimination:

2

0

2

0

B2. Other Employment:

9

3

5

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

20

4

12

3

C2. Conservatorship:

19

0

0

0

C3. Other Family:

10

5

6

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

12

2

4

3

D2. Medicare:

14

4

8

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

83

29

35

9

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

34

19

12

12

E3. Other Housing:

27

6

17

1

INCOME MAINTENANCE

F1. Social Security:

15

7

6

2

F2. Supplemental Security Income (SSI):

10

4

4

2

F3. Pensions/Retiree Benefits:

2

0

1

0

F4. Other Income Maintenance:

11

2

9

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray Phillips

AAA Contact Phone: (831) 755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: (831) 899-0492

Provider Contact Email: kellie@lssmc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	8	4	0
G2. Elder Abuse/Neglect/Exploitation:	10	1	5	0
G3. Other Individual Rights:	20	7	38	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	102	44	50	0
H2. Advance Health Care Directives (AHCD):	38	9	28	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	70	18	8	0

TOTAL CASES OPENED IN QUARTER: 729

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
233	310	39

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2048

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/19/2015	Monterey College of Law	Monterey County Bar/Monterey College of Law presentation	Private attorneys/Law school officials	20	3
1/16/2015	Alzheimer's Association	General Outreach	Other local non-profits	5	1
3/19/2015	Monterey County District Attorney's Office	Civil Elder Abuse Litigation update	District Attorneys	10	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 9

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/16/2015	"chowderheads"	General Legal	Community Members	25	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 32

AAA Name: *Monterey County Area Agency on Aging*

AAA Contact Name: *Kathleen Murray Phillips*

AAA Contact Phone: *(831) 755-3425*

AAA Contact Email: *murrayphillipsk@co.montere*

Provider Name: *Legal Services for Seniors*

County(ies): *Monterey*

Provider Contact Name: *Kellie D. Morgantini*

Provider Contact Phone: *(831) 899-0492*

Provider Contact Email: *kellie@lssmc.net*

1/19/2015	monthly meeting @ Anton & Michel				
3/21/2015	Oldemeyer Center- Seaside	General Legal	Caregiver University Attendees	120	12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter: 122

Total Cases Closed in Quarter: 106

Total Units of Service for Quarter (Unit=1 Hour): 518

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	38
65-74:	54
75-84:	28
85+:	2
Client Declined to Provide Information:	0
Total:	122

CLIENT GENDER

Male:	52
Female:	70
Client Declined to Provide Information:	0
Total:	122

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	29
Homebound:	0
Lives Alone:	68
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	21
Rural:	37
Greatest Economic Need (Minority):	53
Greatest Economic Need (Non-Minority):	13
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	46
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CLIENT RACE

Two or More Races:	0
Caucasian:	98
African American:	19
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	122

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbia.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

15

11

1

0

A2. Contracts/Warranties:

2

1

0

0

A3. Other Consumer/Finance:

3

1

1

0

EMPLOYMENT

B1. Discrimination:

1

1

0

0

B2. Other Employment:

1

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

2

3

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

3

3

1

0

D2. Medicare:

2

2

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

27

15

9

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

8

5

3

1

E3. Other Housing:

10

8

2

0

INCOME MAINTENANCE

F1. Social Security:

10

6

1

0

F2. Supplemental Security Income (SSI):

4

1

1

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

8

4

3

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbia.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	11	3	3	3
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	6	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	2	1	0	0

TOTAL CASES OPENED IN QUARTER: 122

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
75	25	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 484

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/09/2015	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project for both projects at Kern Civil Task Force Meeting	Other Service Providers of Kern County's Senior Population	13	3
01/27/2015	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center	Kern County Senior Population	7	7.5
02/05/2015	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects the South Valley Neighborhood Partnership Arvin/Lamont/Weedpatch Collaborative	Other Service Providers of Kern County's Senior Population	70	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2014-2015

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbla.org

01/27/2015	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Kern County Veterans Collaborative Meeting. Discussed how the collaborative can assist veterans in becoming their own advocates to improve the quality of life for themselves and their families.	Kern County Senior Population	50	1.2
03/05/2015	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Kern County Department of Child Support Services	Other Service Providers of Kern County's Senior Population	180	4
03/17/2015	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center	Kern County Senior Population	6	7.5
01/27/2015	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center	Kern County Senior Population	7	7.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 34

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0